Fibre Channel - Storage Systems

SurfRAID™ TRITON 8FA

SurfRAID TRITON 8FA User's Manual

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Support - 800-550-3005

Chapter 1

Introduction

The SurfRAID TRITON 8FA is a Fibre channel-to-Serial ATA RAID (Redundant Arrays of Independent Disks) disk array subsystem. It consists of a RAID disk array controller and eight (8) disk trays.

The SurfRAID TRITON 8FA is “Host Independent” supporting RAID levels 0, 1, 3, 5, 6, 0+1 and JBOD. Regardless of the RAID level the subsystem is configured for, each RAID array consists of a set of disks which to the user appears to be a single large disk capacity.

One unique feature of these RAID levels is that data is spread across separate disks as a result of the redundant manner in which data is stored in a RAID array. If a disk in the RAID array fails, the SurfRAID TRITON 8FA continues to function without any risk of data loss. This is because redundant information is stored separately from the data. This redundant information will then be used to reconstruct any data that was stored on a failed disk. In other words, the SurfRAID TRITON 8FA can tolerate the failure of a drive without losing data while operating independently of each other.

The SurfRAID TRITON 8FA is also equipped with an environment controller which is capable of accurately monitoring the internal environment such as its power supplies, fans, temperatures and voltages. Its modular design allows hot-swapping of hard drives without interrupting the SurfRAID TRITON 8FA’s operation.

1.1 Key Features

SurfRAID TRITON 8FA Features:

- ❖ Features an Intel 80321 64 bit RISC I/O processor
- ❖ 128MB cache memory, expandable up to 1024MB
- ❖ 2Gb Fibre channel, dual loop optical SFP LC (short wave) host port
- ❖ Smart-function LCD panel
- ❖ Supports up to eight (8) 1" hot-swappable Serial ATA hard drives
- ❖ Redundant load sharing hot-swappable power supplies
- ❖ High quality advanced cooling fans
- ❖ Local audible event notification alarm
- ❖ Supports password protection and UPS connection
- ❖ Built-in R-Link LAN port interface for remote management & event notification
- ❖ Dual host channels support clustering technology
- ❖ Real time drive activity and status indicators

RAID Function Features:

- ❖ Supports RAID levels 0, 1, 0+1, 3, 5, 6 and JBOD
- ❖ Supports hot spare and automatic hot rebuild
- ❖ Allows online capacity expansion within the enclosure
- ❖ Tagged command queuing for 255 commands, allows for overlapping data streams
- ❖ Transparent data protection for all popular operating systems
- ❖ Bad block auto-remapping
- ❖ Supports multiple array enclosures per host connection
- ❖ Multiple RAID selection
- ❖ Array roaming
- ❖ Online RAID level migration

1.2 RAID Concepts

RAID Fundamentals

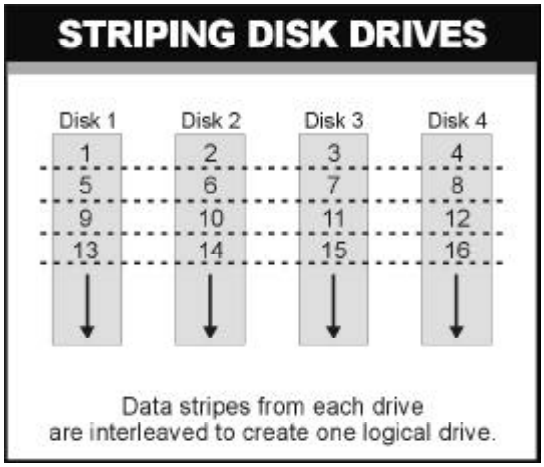
The basic idea of RAID (Redundant Array of Independent Disks) is to combine multiple inexpensive disk drives into an array of disk drives to obtain performance, capacity and reliability that exceeds that of a single large drive. The array of drives appears to the host computer as a single logical drive.

Six types of array architectures, RAID 1 through RAID 6, were originally defined, each provides disk fault-tolerance with different compromises in features and performance. In addition to these five redundant array architectures, it has become popular to refer to a non-redundant array of disk drives as a RAID 0 array.

Disk Striping

Fundamental to RAID technology is striping. This is a method of combining multiple drives into one logical storage unit. Striping partitions the storage space of each drive into stripes, which can be as small as one sector (512 bytes) or as large as several megabytes. These stripes are then interleaved in a rotating sequence, so that the combined space is composed alternately of stripes from each drive. The specific type of operating environment determines whether large or small stripes should be used.

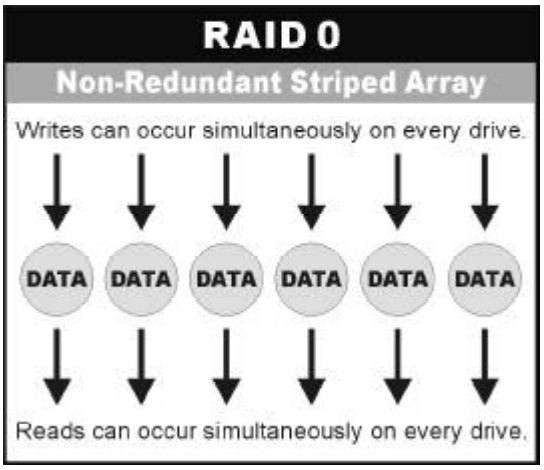
Most operating systems today support concurrent disk I/O operations across multiple drives. However, in order to maximize throughput for the disk subsystem, the I/O load must be balanced across all the drives so that each drive can be kept busy as much as possible. In a multiple drive system without striping, the disk I/O load is never perfectly balanced. Some drives will contain data files that are frequently accessed and some drives will rarely be accessed.



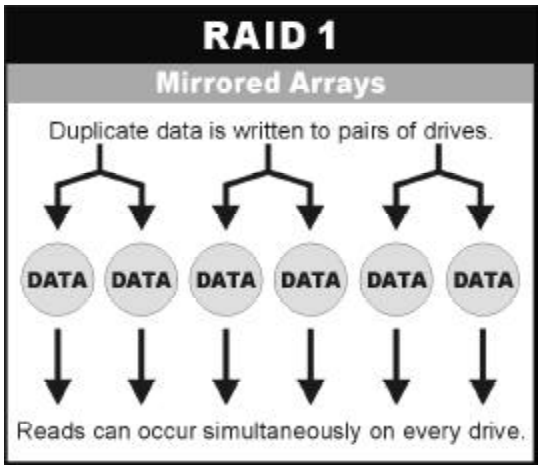
By striping the drives in the array with stripes large enough so that each record falls entirely within one stripe, most records can be evenly distributed across all drives. This keeps all drives in the array busy during heavy load situations. This situation allows all drives to work concurrently on different I/O operations, and thus maximize the number of simultaneous I/O operations that can be performed by the array.

Definition of RAID Levels

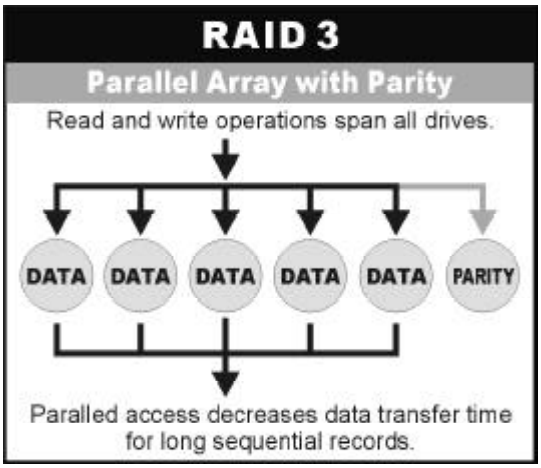
RAID 0 is typically defined as a group of striped disk drives without parity or data redundancy. RAID 0 arrays can be configured with large stripes for multi-user environments or small stripes for single-user systems that access long sequential records. RAID 0 arrays deliver the best data storage efficiency and performance of any array type. The diFAdvantage is that if one drive in a RAID 0 array fails, the entire array fails.



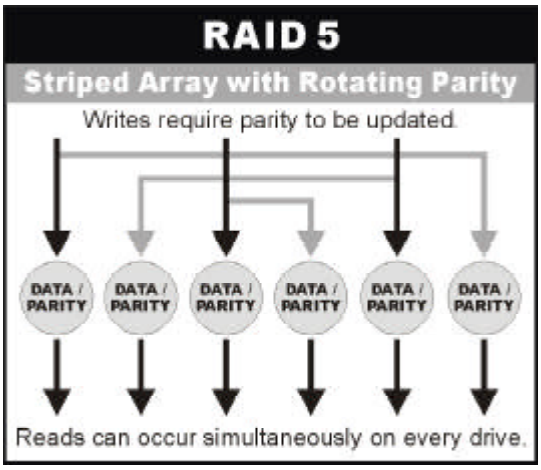
RAID 1, also known as disk mirroring, is simply a pair of disk drives that store duplicate data but appear to the computer as a single drive. Although striping is not used within a single mirrored drive pair, multiple RAID 1 arrays can be striped together to create a single large array consisting of pairs of mirrored drives. All writes must go to both drives of a mirrored pair so that the information on the drives is kept identical. However, each individual drive can perform simultaneous, independent read operations. Mirroring thus doubles the read performance of a single non-mirrored drive and while the write performance is unchanged. RAID 1 delivers the best performance of any redundant array type. In addition, there is less performance degradation during drive failure than in RAID 5 arrays.



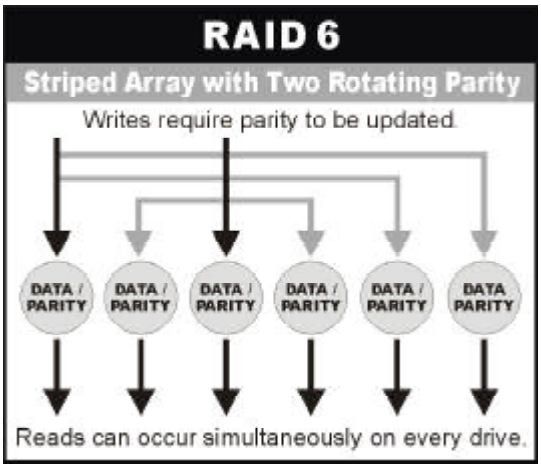
RAID 3 sector-stripes data across groups of drives, but one drive in the group is dedicated to storing parity information. RAID 3 relies on the embedded ECC in each sector for error detection. In the case of drive failure, data recovery is accomplished by calculating the exclusive OR (XOR) of the information recorded on the remaining drives. Records typically span all drives, which optimizes the disk transfer rate. Because each I/O request accesses every drive in the array, RAID 3 arrays can FAtisfy only one I/O request at a time. RAID 3 delivers the best performance for single-user, single-tasking environments with long records. Synchronized-spindle drives are required for RAID 3 arrays in order to avoid performance degradation with short records. RAID 5 arrays with small stripes can yield similar performance to RAID 3 arrays.



Under **RAID 5** parity information is distributed across all the drives. Since there is no dedicated parity drive, all drives contain data and read operations can be overlapped on every drive in the array. Write operations will typically access one data drive and one parity drive. However, because different records store their parity on different drives, write operations can usually be overlapped.



RAID 6 is similar to RAID 5 in that data protection is achieved by writing parity information to the physical drives in the array. With RAID 6, however, ***two*** sets of parity data are used. These two sets are different, and each set occupies a capacity equivalent to that of one of the constituent drives. The main advantages of RAID 6 is High data availability – any two drives can fail without loss of critical data.



Dual-level RAID achieves a balance between the increased data availability inherent in RAID 1 and RAID 5 and the increased read performance inherent in disk striping (RAID 0). These arrays are sometimes referred to as **RAID 0+1** or RAID 10 and RAID 0+5 or RAID 50.

In summary:

- ❖ RAID 0 is the fastest and most efficient array type but offers no fault-tolerance. RAID 0 requires a minimum of two drives.
- ❖ RAID 1 is the best choice for performance-critical, fault-tolerant environments. RAID 1 is the only choice for fault-tolerance if no more than two drives are used.
- ❖ RAID 3 can be used to speed up data transfer and provide fault-tolerance in single-user environments that access long sequential records. However, RAID 3 does not allow overlapping of multiple I/O operations and requires synchronized-spindle drives to avoid performance degradation with short records. RAID 5 with a small stripe size offers similar performance.
- ❖ RAID 5 combines efficient, fault-tolerant data storage with good performance characteristics. However, write performance and performance during drive failure is slower than with RAID 1. Rebuild operations also require more time than with RAID 1 because parity information is also reconstructed. At least three drives are required for RAID 5 arrays.
- ❖ RAID 6 is essentially an extension of RAID level 5 which allows for additional fault tolerance by using a second independent distributed parity scheme (two-dimensional parity). Data is striped on a block level across a set of drives, just like in RAID 5, and a second set of parity is calculated and written across all the drives; RAID 6 provides for an extremely high data fault tolerance and can sustain multiple simultaneous drive failures. Perfect solution for mission critical applications.

RAID Management

The subsystem can implement several different levels of RAID technology. RAID levels supported by the subsystem are shown below.

RAID Level	Description	Min Drives
0	Block striping is provide, which yields higher performance than with individual drives. There is no redundancy.	2
1	Drives are paired and mirrored. All data is 100% duplicated on an equivalent drive. Fully redundant.	2
3	Data is striped across several physical drives. Parity protection is used for data redundancy.	3
5	Data is striped across several physical drives. Parity protection is used for data redundancy.	3
6	Data is striped across several physical drives. Parity protection is used for data redundancy. Requires N+2 drives to implement because of two-dimensional parity scheme	4
0 + 1	Combination of RAID levels 0 and 1. This level provides striping and redundancy through mirroring.	4

1.3 Fibre Functions

1.3.1 Overview

Fibre Channel is a set of standards under the auspices of ANSI (American National Standards Institute). Fibre Channel combines the best features from SCSI bus and IP protocols into a single standard interface, including high-performance data transfer (up to 200 MB per second), low error rates, multiple connection topologies, scalability, and more. It retains the SCSI command-set functionality, but use a Fibre Channel controller instead of a SCSI controller to provide the network interface for data transmission. In today's fast-moving computer environments, Fibre Channel is the serial data transfer protocol choice for high-speed transportation of large volumes of information between workstation, server, mass storage subsystems, and peripherals.

Physically, the Fibre Channel can be an interconnection of multiple communication points, called N_Ports. The port itself only manages the connection between itself and another such end-port which, which could either be part of a switched network, referred to as a Fabric in FC terminology, or a point-to-point link. The fundamental elements of a Fibre Channel Network are Port and node. So a node can be a computer system, storage device, or Hub/ Switch.

This chapter describes the Fibre-specific functions available in the Fibre channel RAID controller. Optional functions have been implemented for Fibre channel operation only available in the Web browser-based RAID manager. **The LCD and VT-100 can't configure the options available for Fibre channel RAID controller.**

1.3.2 Three ways to connect (FC Topologies)

A topology defines the interconnection scheme. It defines the number of devices that can be connected. Fibre Channel supports three different logical or physical arrangements (topologies) for connecting the devices into a network:

- Point-to-Point
- Arbitrated Loop(AL)

- Switched (Fabric)

The physical connection between devices varies from one topology to another. In all of these topologies, a transmitter node in one device sends information to a receiver node in another device. Fibre Channel networks can use any combination of point-to-point, arbitrated loop(FC_AL), and switched fabric topologies to provide a variety of device sharing options.

Point-to-point

A point-to-point topology consists of two and only two devices connected by N-ports of which are connected directly. In this topology, the transmit Fibre of one device connects to the receiver Fibre of the other device and vice verFA. The connection is not shared with any other devices. Simplicity and use of the full data transfer rate make this Point-to-point topology an ideal extension to the standard SCSI bus interface. The point-to-point topology extends SCSI connectivity from a server to a peripheral device over longer distances.

Arbitrated Loop

The arbitrated loop (FC_AL) topology provides a relatively simple method of connecting and sharing resources. This topology allows up to 126 devices or nodes in a single, continuous loop or ring. The loop is constructed by daisy-chaining the transmit and receive cables from one device to the next or by using a hub or switch to create a virtual loop. The loop can be self-contained or incorporated as an element in a larger network. Increasing the number of devices on the loop can reduce the overall performance of the loop because the amount of time each device can use the loop is reduced. The ports in an arbitrated loop are referred as L-Ports.

Switched Fabric

A switched fabric a term is used in a Fibre channel to describe the generic switching or routing structure that delivers a frame to a destination based on the destination address in the frame header. It can be used to connect up to 16 million nodes, each of which is identified by a unique, world-wide name.
In a switched fabric, each data frame is transferred over a virtual point-to-

point connection. There can be any number of full-bandwidth transfers occurring through the switch. Devices do not have to arbitrate for control of the network; each device can use the full available bandwidth.
A fabric topology contains one or more switches connecting the ports in the FC network. The benefit of this topology is that many devices (approximately 2-24) can be connected. A port on a Fabric switch is called an F-Port (Fabric Port). Fabric switches can function as an alias server, Multicast server, broadcast server, quality of service facilitator and directory server as well.

1.3.3 Basic elements

The following elements are the connectivity of storages and Server components using the Fibre channel technology.

Cables and connectors

There are different types of cables of varies lengths for use in a Fibre Channel configuration. Two types of cables are supported : Copper and optical (fiber). Copper cables are used for short distances and transfer data up to 30 meters per link. Fiber cables come in two distinct types: Multi-Mode fiber(MMF) for short distances (up to 2km), and Single-Mode Fiber(SMF) for longer distances (up to 10 kilometers). The controller default supports two short wave multi-mode fibre optical SFP connectors.

Fibre Channel Adapter

Fibre Channel Adapter is devices that connect to a workstation, or server and control the electrical protocol for communications.

Hubs

Fibre Channel hubs are used to connect up to 126 nodes into a logical loop. All connected nodes share the bandwidth of this one logical loop. Each port on a hub contains a Port Bypass Circuit(PBC) to automatically open and close the loop to support hot pluggability.

Switched Fabric

Switched fabric is the highest performing device available for interconnecting large numbers of devices, increasing bandwidth, reducing congestion and

providing aggregate throughput.

Each device connected to a port on the switch, enabling an on-demand connection to every connected device. Each node on a Switched fabric uses an aggregate throughput data path to send or receive data.

1.3.4 LUN Masking

LUN masking is a RAID system-centric enforced method of masking multiple LUNs behind a single port. By using World Wide Port Names (WWPNs) of server HBAs, LUN masking is configured at the RAID-array level. LUN masking also allows disk storage resource sharing across multiple independent servers. A single large RAID device can be sub-divided to serve a number of different hosts that are attached to the RAID through the FAN fabric with LUN masking. So that only one or a limited number of servers can see that LUN, each LUN inside the RAID device can be limited.

LUN masking can be done either at the RAID device (behind the RAID port) or at the server HBA. It is more secure to mask LUNs at the RAID device, but not all RAID devices have LUN masking capability. Therefore, in order to mask LUNs, some HBA vendors allow persistent binding at the driver-level.

1.4 Array Definition

1.4.1 RAID Set

A RAID Set is a group of disks containing one or more Volume Sets. It has the following features in the RAID subsystem controller:

1. Up to eight RAID Sets are supported per RAID subsystem controller.
2. From one to eight drives can be included in an individual RAID Set.
3. It is impossible to have multiple RAID Sets on the same disks.

A Volume Set must be created either on an existing RAID Set or on a group of available individual disks (disks that are not yet a part of an RAID Set). If there are pre-existing RAID Sets with available capacity and enough disks for specified RAID level desired, then the Volume Set will be created in the existing RAID Set of the user's choice. If physical disks of different capacity are grouped together in a RAID Set, then the capacity of the smallest disk will become the effective capacity of all the disks in the RAID Set.

1.4.2 Volume Set

A Volume Set is seen by the host system as a single logical device. It is organized in a RAID level with one or more physical disks. RAID level refers to the level of data performance and protection of a Volume Set. A Volume Set capacity can consume all or a portion of the disk capacity available in a RAID Set. Multiple Volume Sets can exist on a group of disks in a RAID Set. Additional Volume Sets created in a specified RAID Set will reside on all the physical disks in the RAID Set. Thus each Volume Set on the RAID Set will have its data spread evenly across all the disks in the RAID Set.

1. Volume Sets of different RAID levels may coexist on the same RAID Set.
2. The maximum addressable size of a single Volume Set is 2 TB.
3. Up to sixty-four Volume Sets can be created in a RAID Set.

In the illustration below, Volume 1 can be assigned a RAID 5 level of operation while Volume 0 might be assigned a RAID 0+1 level of operation.

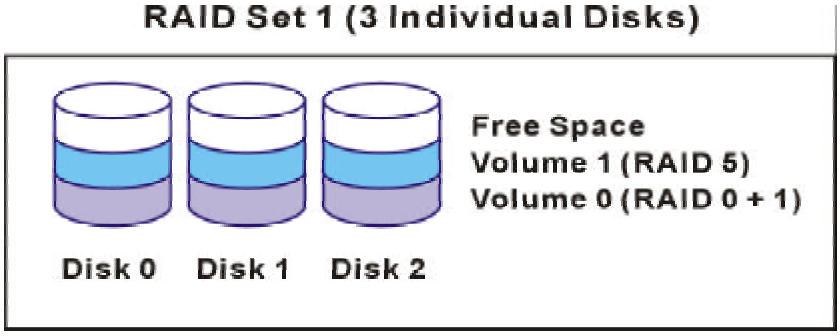
1.4.3 Easy of Use features

1.4.3.1 Instant Availability/Background Initialization

RAID 0 and RAID 1 Volume Sets can be used immediately after the creation. But the RAID 3, 5 and 6 Volume Sets must be initialized to generate the parity. In Normal Initialization, the initialization proceeds as a background task, the Volume Set is fully accessible for system reads and writes. The operating system can instantly access to the newly created arrays without requiring a reboot and waiting the initialization complete. Furthermore, the RAID Volume Set is also protected against a single disk failure while initialing. In Fast Initialization, the initialization process must be completed before the Volume Set is ready for system access.

1.4.3.2 Array Roaming

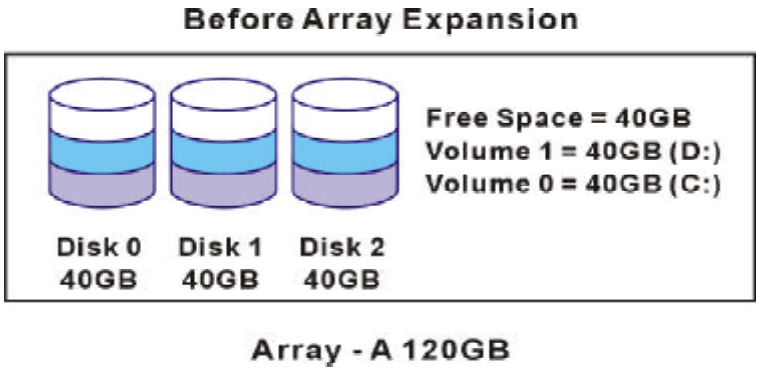
The RAID subsystem stores configuration information both in NVRAM and on the disk drives It can protect the configuration settings in the case of a disk



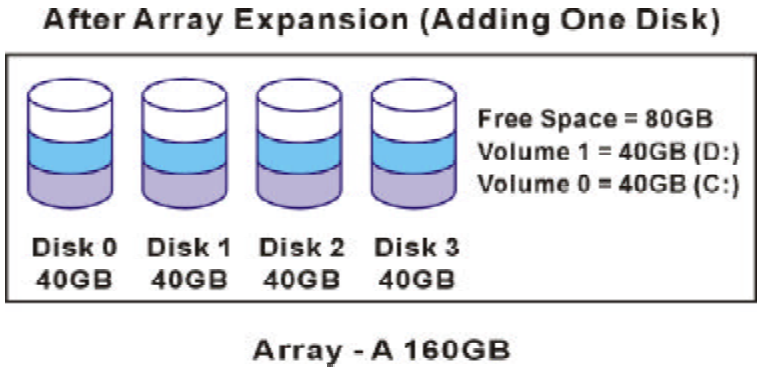
drive or controller failure. Array roaming allows the administrators the ability to move a RAID Set to another system without losing RAID configuration and data on that RAID Set. If a server fails to work, the RAID Set disk drives can be moved to another server and inserted in any order.

1.4.3.3 Online Capacity Expansion

Online Capacity Expansion makes it possible to add one or more physical drive to a Volume Set, while the server is in operation, eliminating the need to store and restore after reconfiguring the RAID Set. When disks are added to a RAID Set, unused capacity is added to the end of the RAID Set. Data on the existing Volume Sets residing on that RAID Set is redistributed evenly across all the disks. A contiguous block of unused capacity is made available on the RAID Set. The unused capacity can create additional Volume Set. The expansion process is illustrated as following figure.



The RAID subsystem controller redistributes the original Volume Set over the original and newly added disks, using the FAme fault-tolerance configuration. The unused capacity on the expand RAID Set can then be used to create an additional Volume Sets, with a different fault tolerance setting if user need to change.



1.4.3.4 Online RAID Level and Stripe Size Migration

User can migrate both the RAID level and stripe size of an existing Volume Set, while the server is online and the Volume Set is in use. Online RAID level/stripe size migration can prove helpful during performance tuning activities as well as in the event that additional physical disks are added to the RAID subsystem. For example, in a system using two drives in RAID level 1, you could add capacity and retain fault tolerance by adding one drive. With the addition of third disk, you have the option of adding this disk to your existing RAID logical drive and migrating from RAID level 1 to 5. The result would be parity fault tolerance and double the available capacity without taking the system off.

1.4.4 High availability

1.4.4.1 Creating Hot Spares

A hot spare drive is an unused online available drive, which is ready for replacing the failed disk drive. In a RAID level 1, 0+1, 3, 5 or 6 RAID Set, any unused online available drive installed but not belonging to a RAID Set can be defined as a hot spare drive. Hot spares permit you to replace failed drives without powering down the system. When SurfRAID TRITON 8FA detects a drive failure, the system will automatically and transparently rebuild the RAID Set using the hot spare (drives). The RAID Set will be reconfigured and rebuilt in the background, while the SurfRAID TRITON 8FA continues to handle system requests. During the automatic rebuild process, system activity will continue as normal, however, the system performance and fault tolerance will be affected.

Important:
The hot spare must have at least the same or more capacity as the drive it replaces.

1.4.4.2 Hot-Swap Disk Drive Support

The RAID subsystem has built the protection circuit to support the replacement of hard disk drives without having to shut down or reboot the system. The removable hard drive tray can deliver “hot swappable,” fault-tolerant RAID solutions at prices much less than the cost of conventional SCSI hard disk RAID subsystems. We provide this feature for subsystems to provide the advanced fault tolerant RAID protection and “online” drive replacement.

1.4.4.3 Hot-Swap Disk Rebuild

A Hot-Swap function can be used to rebuild disk drives in arrays with data redundancy such as RAID level 1(0+1), 3, 5 and 6. If a hot spare is not available, the failed disk drive must be replaced with a new disk drive so that the data on the failed drive can be rebuilt. If a hot spare is available, the rebuild starts automatically when a drive fails. The RAID subsystem auto-

matically and transparently rebuilds failed drives in the background with user-definable rebuild rates. The RAID subsystem will automatically restart the system and the rebuild if the system is shut down or powered off abnormally during a reconstruction procedure condition. When a disk is Hot Swap, although the system is functionally operational, the system may no longer be fault tolerant. Fault tolerance will be lost until the removed drive is replaced and the rebuild operation is completed.

Chapter 2

Getting Started

Getting started with the SurfRAID TRITON 8FA consists of the following steps:

1. Unpack the SurfRAID TRITON 8FA.

2. Identifying Parts of the SurfRAID TRITON 8FA.

3. Install Hard Drives.

4. Connect the Fibre Cables.

5. Power on the SurfRAID TRITON 8FA.

2.1 Unpacking the Subsystem

Before continuing, first unpack the subsystem and verify that the contents of the shipping carton are all there and in good condition. Before removing the subsystem from the shipping carton, visually inspect the physical condition of the shipping carton. Exterior damage to the shipping carton may indicate that the contents of the carton are damaged.

The package contains the following items:

- SurfRAID TRITON 8FA
- Two power cords
- One external null modem cable
- One external UPS cable
- One RJ-45 ethernet cable
- Installation Reference Guide

If any of these items are missing or damaged, please contact Partners at 800-550-3005

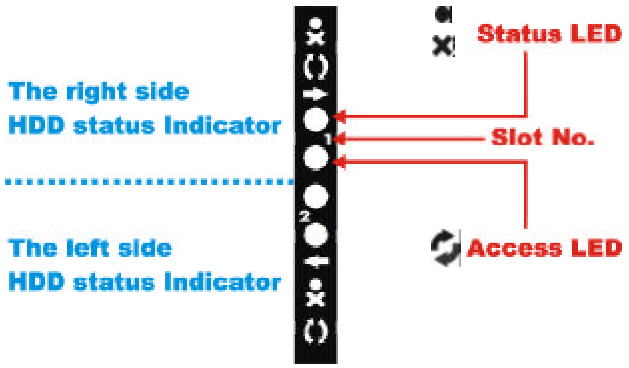
2.2 Identifying Parts of the subsystem

The illustrations below identify the various features of the subsystem. Get yourself familiar with these terms as it will help you when you read further in the following sections.

2.2.1 Front View

1. HDD trays 1 ~ 8

2. HDD status Indicator



Parts	Function
HDD Status LEDs	Green LED indicates power is on and hard drive status is good for this slot. If there is no hard drive, the LED is red. If hard drive defective/failed, the LED is orange.
HDD access LEDs	These LED will blink blue when the hard drive is accessed.

3. LCD display panel

4. Smart Function Panel - Function Keys for RAID configuration

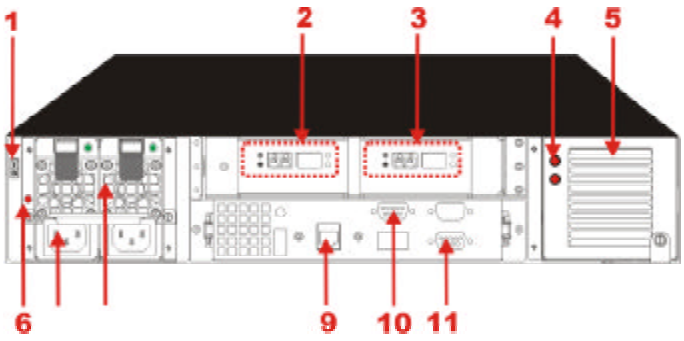
The smart LCD panel is where you will configure the RAID subsystem. If you are configuring the subsystem using the LCD panel, please press the controller button to configure your RAID subsystem.

Parts	Function
Up and Down arrow buttons	Use the Up or Down arrow keys to go through the information on the LCD screen. This is also used to move between each menu when you configure the subsystem.
Select button	This is used to enter the option you have selected.
Exit button	Press this button to return to the previous menu.

5. Environment status

Parts	Function
Voltage warning LED	If the output DC voltage is over or under +3.3V, +5V or +12V, an alarm will sound warning of a voltage abnormality and this LED will turn red. (+3.3V: +-5%, +5V: +-5% , +12V: +-10%)
Over temp LED	If temperature irregularity in these systems occurs (HDD slot temperature over 55°C), this LED will turn red and an alarm will sound.
Fan fail LED	When a fan's rotation speed is lower than 2600rpm, this LED will turn red and an alarm will sound.
Power fail LED	If a redundant power supply fails, this LED will turn red and an alarm will sound.
Power LED	Green LED indicates power is on.
Access LED	Blue blinking LED indicates data is being accessed.

2.2.2 Rear View



1. System power on / off switch

2. Host Channel A

3. Host Channel B

The SurfRAID TRITON 8FA is equipped with 2 host channels (Host channel A and Host channel B). Each host channel with one optical LC Fibre connectors at the rear of the subsystem for connect to Fibre Hub/Switch or Server's fibre interface, another one is reserve for daisy chain.

Link LED: Green LED indicates Fibre channel is linking.

Activity LED: The LED will blink blue when the Fibre channel is being accessed.

4. Fan Fail indicator

If a fan fails, this LED will turn red.

5. Cooling Fan module

Two blower fans are located at the rear of the subsystem. They provide sufficient airflow and heat dispersion inside the chassis. In case a fan fails to function, the "" Fan fail LED will turn red and an alarm will sound. You will also see an error mesFAge appear in the LCD screen warning you of fan failure.

6. Power Supply Alarm Reset button

You can push the power supply reset button to stop the power supply buzzer alarm.

7. AC power input socket 1 ~ 2 (From left to right)

8. Power Supply Unit 1 ~ 2 (From left to right)

Three power supplies (power supply 1 and power supply 2) are located at the rear of the SurfRAID TRITON 8FA. Turn on the power of these power supplies to power-on the SurfRAID TRITON 8FA. The “power” LED at the front panel will turn green.

If a power supply fails to function or a power supply was not turned on, the “ ” Power fail LED will turn red and an alarm will sound. An error mesFAge will also appear on the LCD screen warning of power failure.

9. R-Link Port : Remote Link through RJ-45 ethernet for remote management

The SurfRAID TRITON 8FA is equipped with one 10/100 Ethernet RJ45 LAN port. You use web-based browser to management SurfRAID TRITON 8FA through Ethernet for remote configuration and monitoring.

Link LED: Green LED indicates ethernet is linking.

Link speed LED: Orange LED indicates the link speed is 100Mbps. The LED will not blink when the link speed is 10Mbps.

10. Uninterrupted Power Supply (UPS) Port

The SurfRAID TRITON 8FA may come with an optional UPS port allowing you to connect a UPS device. Connect the cable from the UPS device to the UPS port located at the rear of the SurfRAID TRITON 8FA. This will automatically allow the SurfRAID TRITON 8FA to use the functions and features of the UPS.

11. Monitor Port

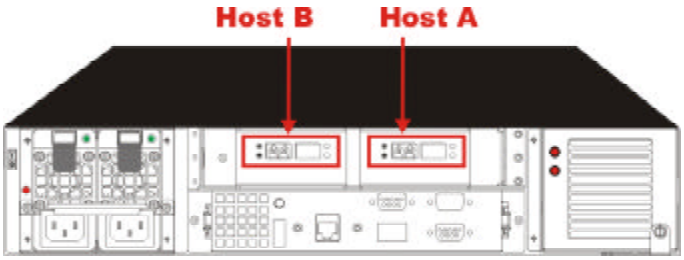
The SurfRAID TRITON 8FA is equipped with a serial monitor port allowing you to connect a PC or terminal.

2.3 Connecting to Fibre HBA

The subsystem supports fibre interface which provides fast 200MB data transfer rate using fibre. This section describes the location of the host channels and instructions on connecting external fibre devices.

1. Configure the Loop ID of subsystem or use dynamic LIP.
2. For every pair of host channel fibre connector at the rear of the subsystem, attach one end of the fibre optical cable to one of the fibre connectors and the other end to the host adapter's external fibre connector or to the fibre Hub/Switch.
3. Connect the other host system using the other fibre optical cable if you want to configure subsystem into multi-host attachment.

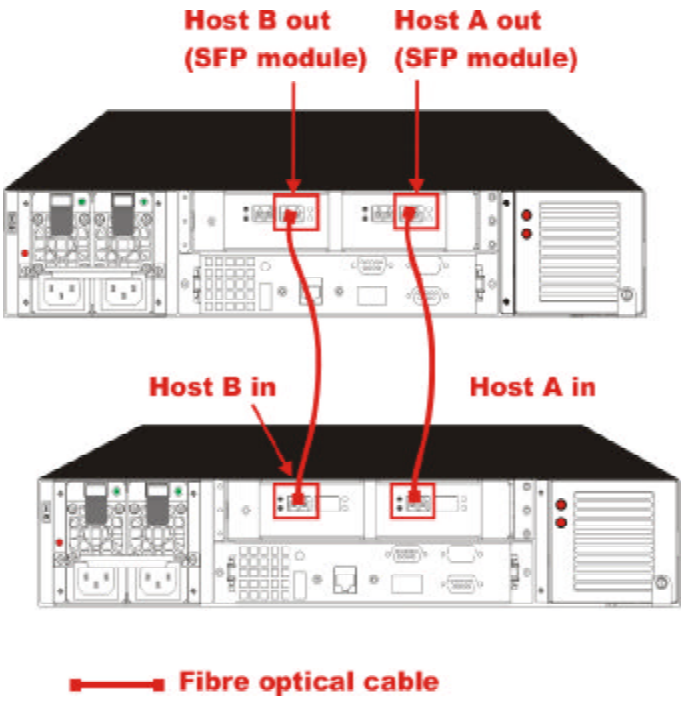
Note:
Connect the RX of the fibre connectors to the TX of host adapter's external fibre connector or to the fibre Hub/Switch. Contrariwise, Connect the TX of the fibre connectors to the RX of host adapter's external fibre connector or to the fibre Hub/Switch.



Note:
For safety reasons, make sure the Disk Array and Host Computer are turned off when you plug-in the Fibre cable.

2.4 Daisy Chaining

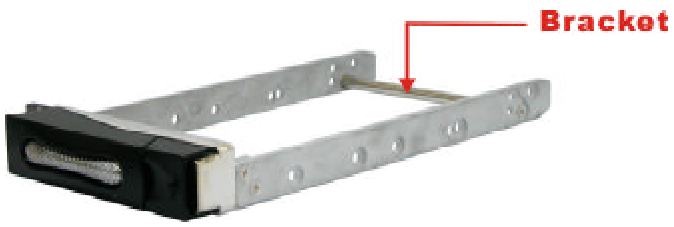
Attach one end of the external Fibre optical cable to one of the Host channel out connectors and the other end to the Host channel in connectors at the rear of daisy chaining subsystem.



2.5 Install Hard Drives

This section describes the physical locations of the hard drives supported by the subsystem and gives instructions on installing a hard drive. The subsystem supports hot-swapping allowing you to install or replace a hard drive while the subsystem is running.

1. Pull out an empty disk tray. (You can install in any available slot.)
2. Take off the bracket before installing hard drive.



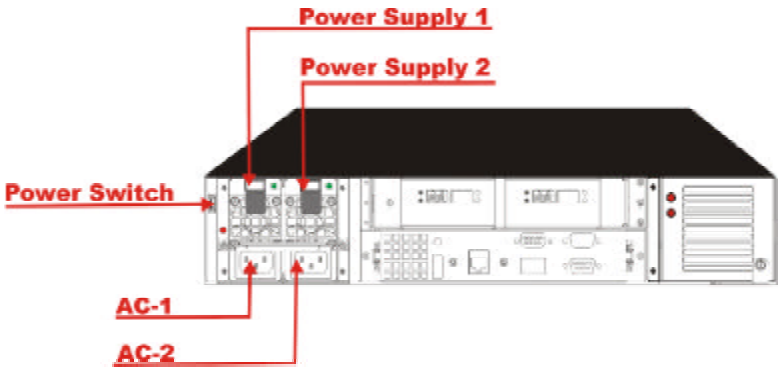
3. Place the hard drive in the disk tray.
4. Install the mounting screws on each side to secure the drive in the mobile rack.

Note:
Insert screws through the front sides of the mounting holes.

2.6 Powering-on the Subsystem

When you connect the Disk Array to the Host computer, you should press the ON/OFF Power Supply Switch. It will turn the Disk Array on and the Self-Test will be started automatically.

1. Plug in all the power cords or power connectors located at the rear of the subsystem.



Note:
The subsystem is equipped with redundant PFC (power factor correction), Full Range power supplies. The subsystem will automatically selector voltage.

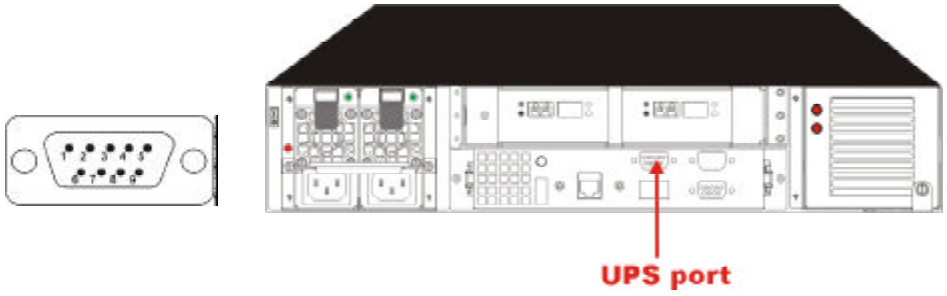
2. Turn on the power.

3. The “Power” LED on the front panel will turn green. After a few moments the LCD should display the following message: “*” detecting the fibre cable connect well.

5. Slide the tray into a slot until it clicks into place. The HDD status LED will turn green on front panel.
6. Press the lever in until you hear the latch click into place.
7. If the HDD power LED did not turn green, check the hard drive is in good condition.
8. If the hard drive is not being accessed, the HDD access LED will not illuminate. The LED blinks only when being accessed.

2.7 Connecting an Uninterrupted Power Supply (UPS)

The subsystem is equipped with a UPS port located at the rear of the system unit. It allows you to connect a UPS fail signal.

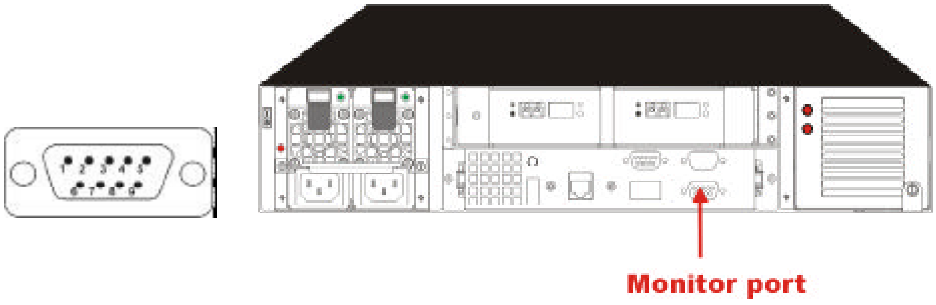


Pin	Description
1	Not used
2	UPS Line Fail
3	Not used
4	UPS Common
5	Not used
6	Not used
7	Not used
8	Not used
9	Not used

Note:
UPS connection compliant with NetWare UPS management - smart mode UPS not supported.

2.8 Connecting to a PC or Terminal

The SurfRAID TRITON 8 FA is equipped with a serial monitor port located at the rear of the system unit. This serves as an alternative display when accessing the setup utility.



Pin	Description
1	Data Carrier Detect (DCD)
2	Receive Data (RD)
3	Transmit Data (TD)
4	Data Teminal Ready (DTR)
5	Signal Ground (SG)
6	Data Set Ready (DSR)
7	Ready To Send (RTS)
8	Clear To Send (CTS)
9	Ring Indicator (RI)

Note:

Refer to Chapter 3 for instructions on accessing the setup utility through a PC or terminal, as well as instructions on setting the baud rate, stop bit, data bit and parity of your monitor or terminal. The default setting of the monitor port is 115200 baud rate, non-parity, 8 data bit and no flow control.

Chapter 3

Configuring

The SurfRAID TRITON 8FA has a setup configuration utility built in containing important information about the configuration as well as settings for various optional functions in the SurfRAID TRITON 8FA. This chapter explains how to use and make changes to the setup utility.

Configuration Methods

There are three methods of configuring the SurfRAID TRITON 8FA. You may configure through the following methods:

- VT100 terminal connected through the controller's serial port
- Front panel touch-control keypad
- Web browser-based Remote RAID management via the R-Link ethernet port

Important:
The SurfRAID TRITON 8FA allows you to access the utility using only one method at a time. You cannot use both methods at the same time.

3.1 Configuring through a Terminal

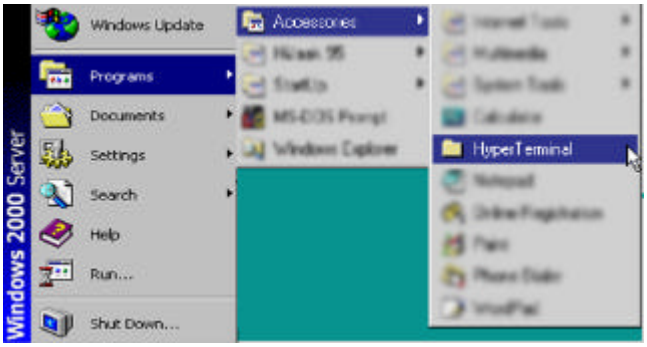
Configuring through a terminal will allow you to use the same configuration options and functions that are available from the LCD panel. To start-up:

1. Connect a VT100 compatible terminal or a PC operating in an equivalent terminal emulation mode to the monitor port located at the rear of the SurfRAID TRITON 8FA.

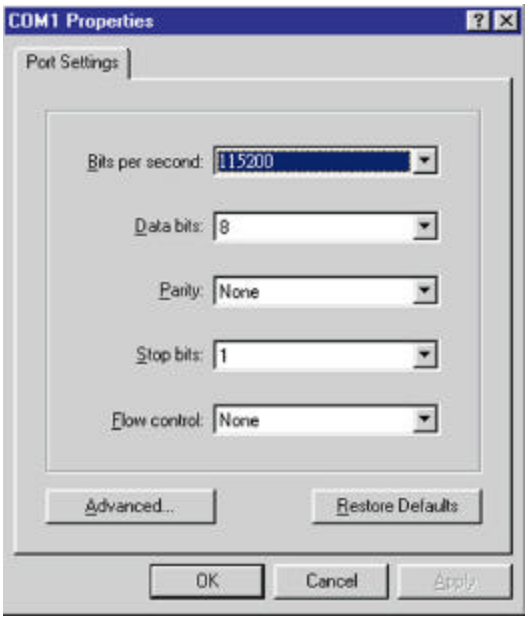
   Note:
   You may connect a terminal while the SurfRAID TRITON 8FA's power is on.

2. Power-on the terminal.

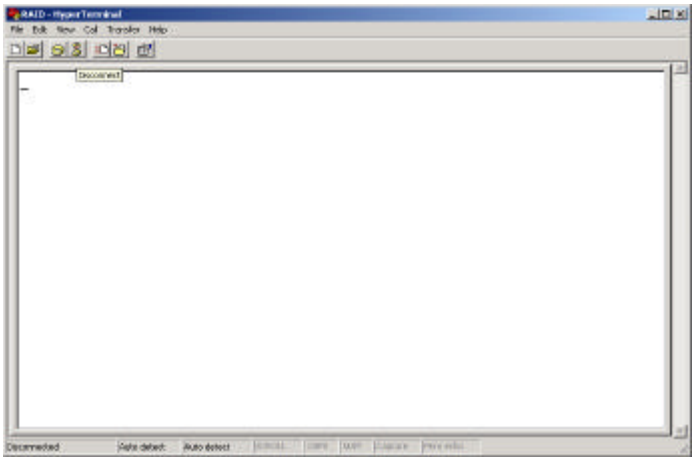
3. Run the VT100 program or an equivalent terminal program.



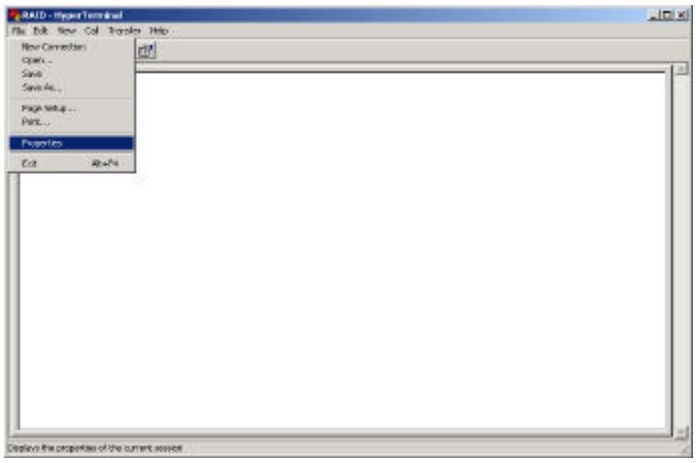
4. The default setting of the monitor port is 115200 baud rate, 8 data bit, non-parity, 1 stop bit and no flow control.



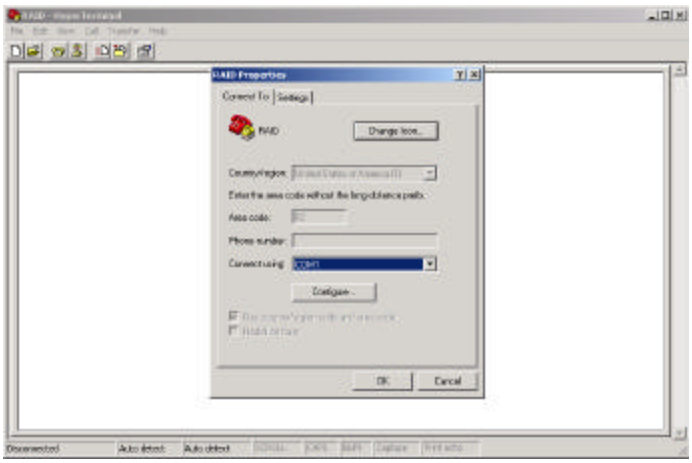
5. Click disconnect button.



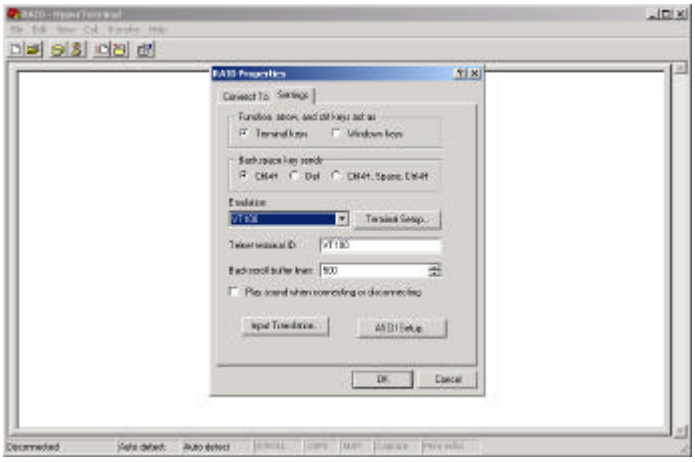
6. Open the File menu, and then open Properties.



7. Open the Settings Tab.

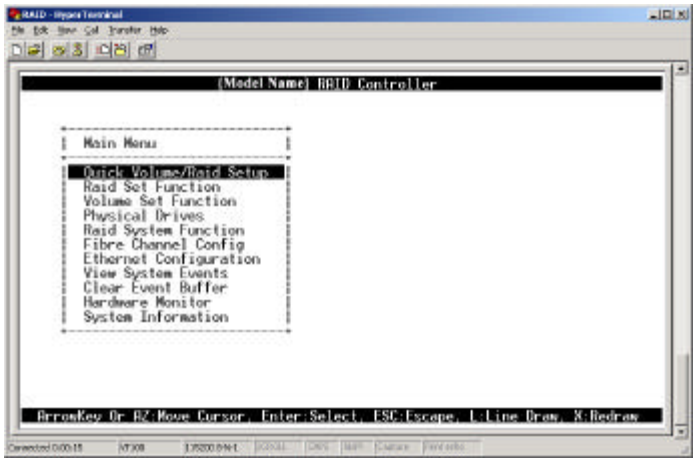


8. Open the Settings Tab. Function, arrow and ctrl keys act as: Terminal Keys, Backspace key sends: Crtl+H, Emulation: VT100, Telnet terminal: VT100, Back scroll buffer lines: 500. Click OK.



9. Now, the VT100 is ready to use. After you have finished the VT100 Terminal setup, you may press " X " key (in your Terminal) to link the SurfRAID TRITON 8FA and Terminal together. Press "X' key to display the disk array Monitor Utility screen on your VT100 Terminal.

10. The Main Menu will appear.



Keyboard Function Key Definitions

" A " key - to move to the line above

" Z " key - to move to the next line

" Enter " key - Submit selection function

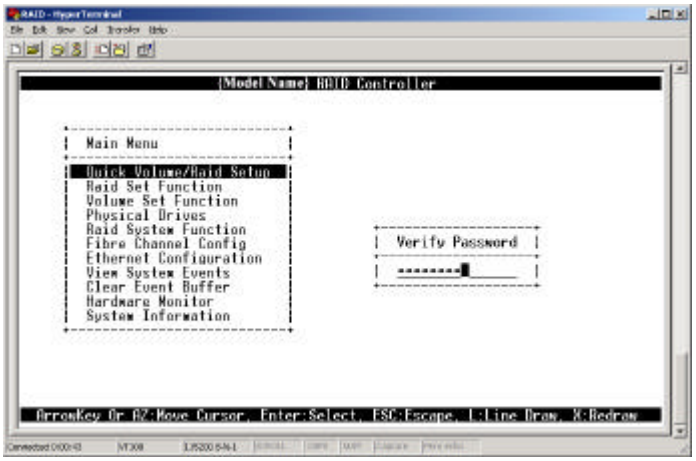
" ESC " key - Return to previous screen

" L " key - Line draw

" X " key - Redraw

Main Menu

The main menu shows all function that enables the customer to execute actions by clicking on the appropriate link.



Note:

The password option allows user to set or clear the SurfRAID TRITON 8FA's password protection feature. Once the password has been set, the user can only monitor and configure the SurfRAID TRITON 8FA by providing the correct password. The password is used to protect the SurfRAID TRITON 8FA from unauthorized entry. The controller will check the password only when entering the Main menu from the initial screen. The SurfRAID TRITON 8FA will automatically go back to the initial screen when it does not receive any command in twenty seconds. The SurfRAID TRITON 8FA password is default set at **00000000** (Eight zeros) by the manufacturer.

VT100 terminal configuration Utility Main Menu Options

Select an option and the related information or submenu items display beneath it. The submenus for each item are explained on the section 3.3. The configuration utility main menu options are:

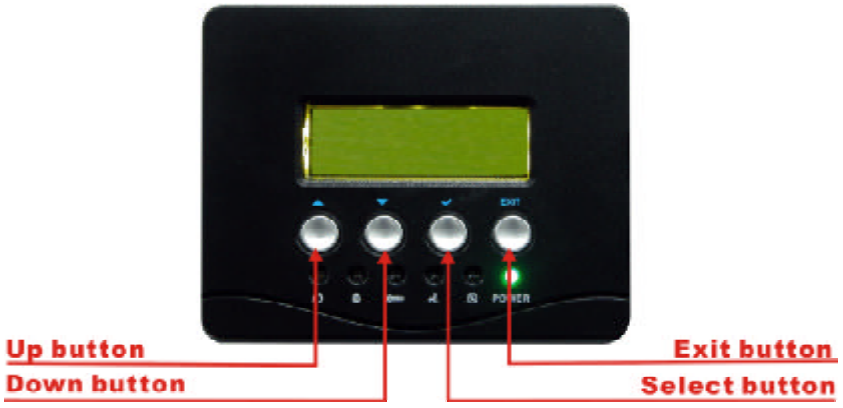
Option	Description
Quick Volume And RAID Set Setup	Create a RAID configuration that consists of the number of physical disks installed
RAID Set Functions	Create a customized RAID Set
Volume Set Functions	Create a customized Volume Set
Physical Drive Functions	View individual disk information
RAID System Functions	Setting the RAID system configurations
Fibre Channel Config	Setting the Fibre Channel configurations
Ethernet Configuration	Setting the Ethernet configurations
View System Events	View all system events in the buffer
Clear Event Buffer	Clear all event buffer information
Hardware Monitor	Show system environment status
System Information	View the controller information

3.2 Configuring the SurfRAID TRITON 8FA Using the LCD Panel

The LCD Display front panel function keys are the primary user interface for the SurfRAID TRITON 8FA. Except for the “Firmware update” all configuration can be performed through this interface.The LCD provides a system of screens with areas for information, status indication, or menus. The LCD screen displays up to two lines at a time of menu items or other information. The SurfRAID TRITON 8FA password is default setting at **00000000** (Eight zeros) by the manufacturer.

Function Key Definitions

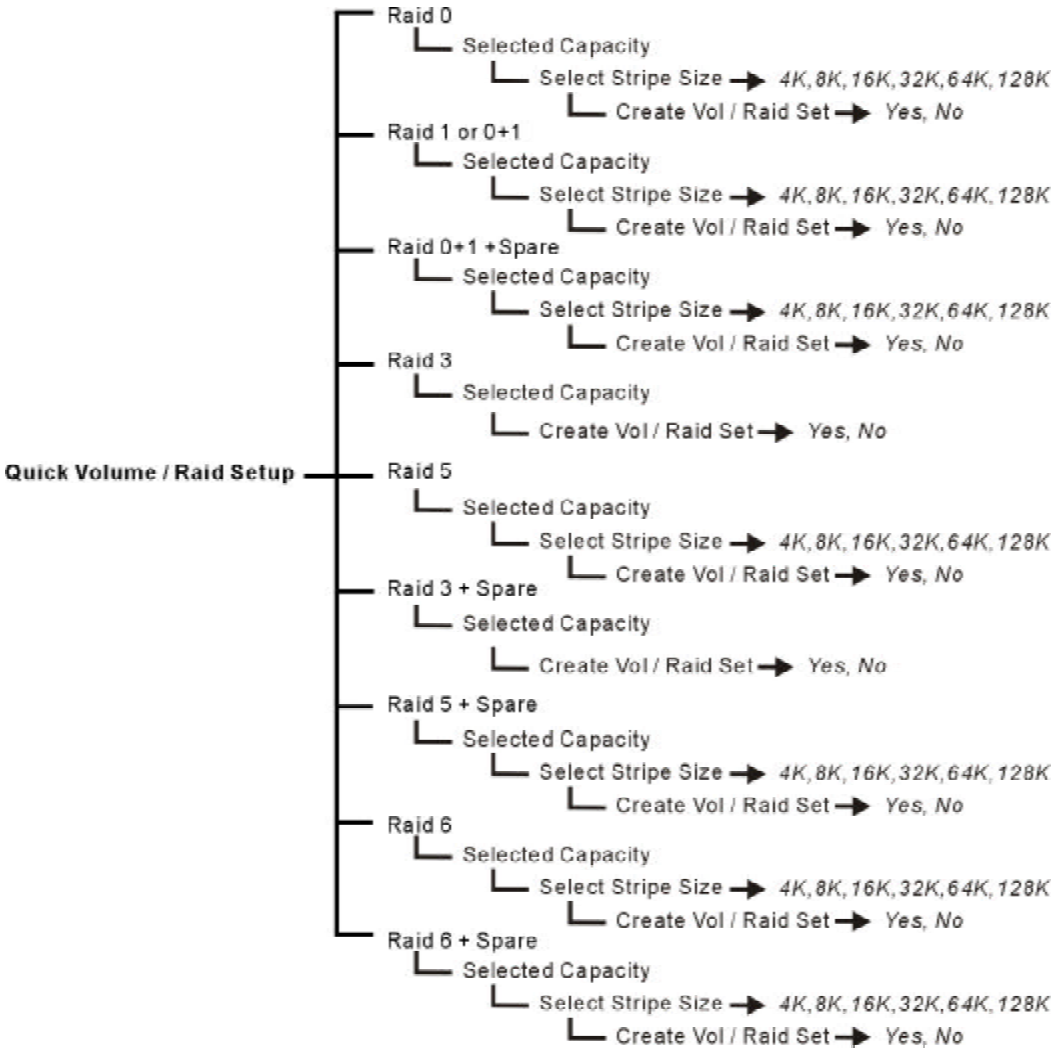
The four function keys at the top of the front panel perform the following functions :

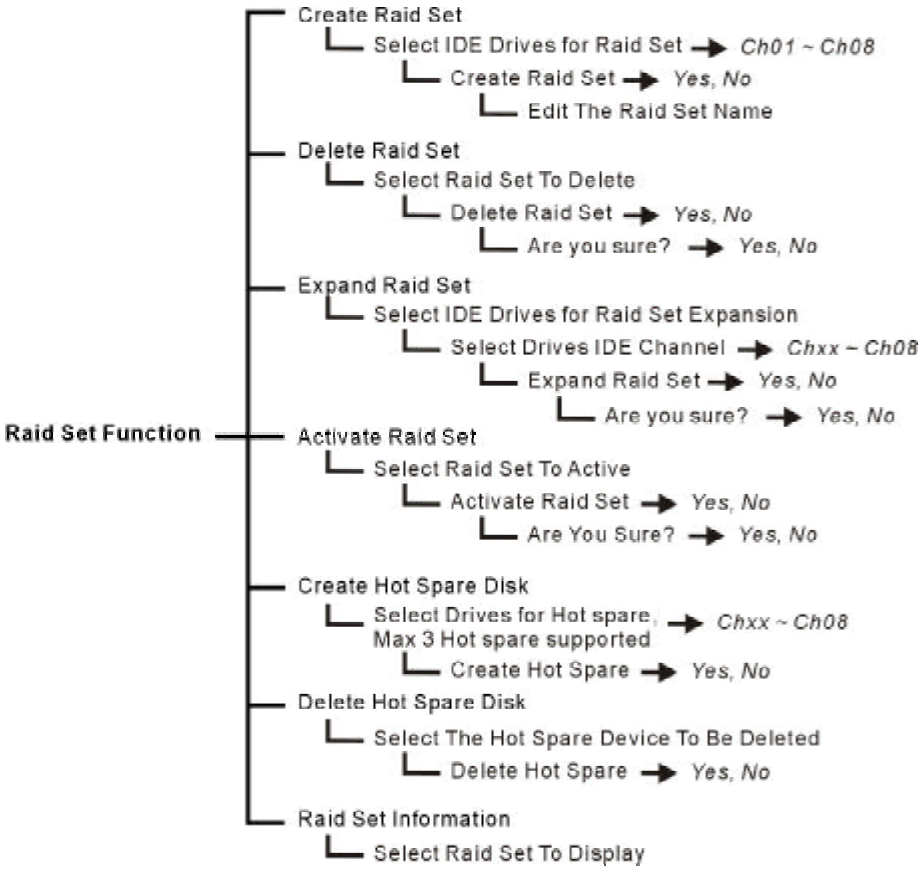


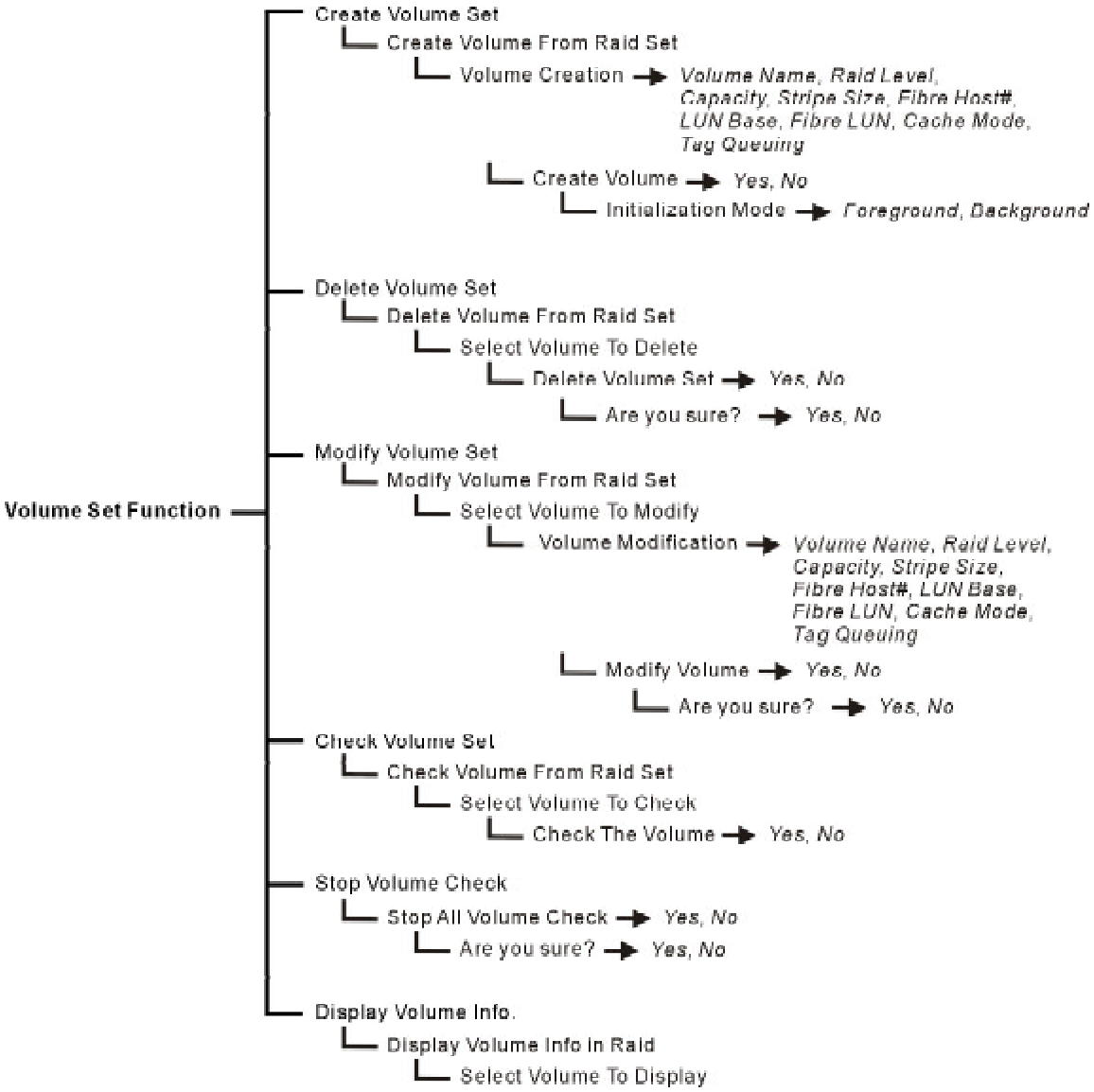
Parts	Function
Up or Down arrow buttons	Use the Up or Down arrow keys to go through the information on the LCD screen. This is also used to move between each menu when you configure the subsystem.
Select button	This is used to enter the option you have selected.
Exit button EXIT	Press this button to return to the previous menu.

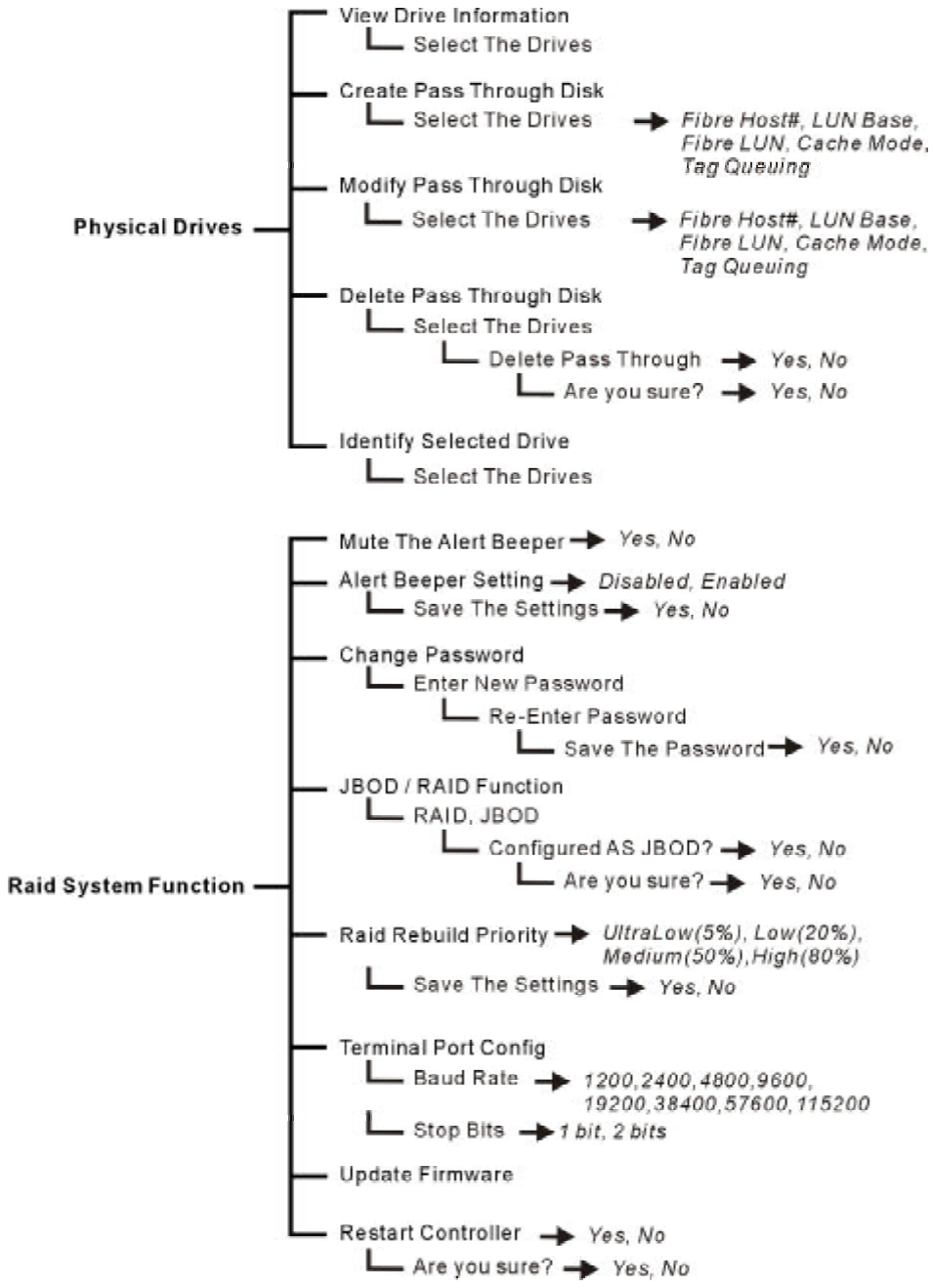
3.3 Menu Diagram

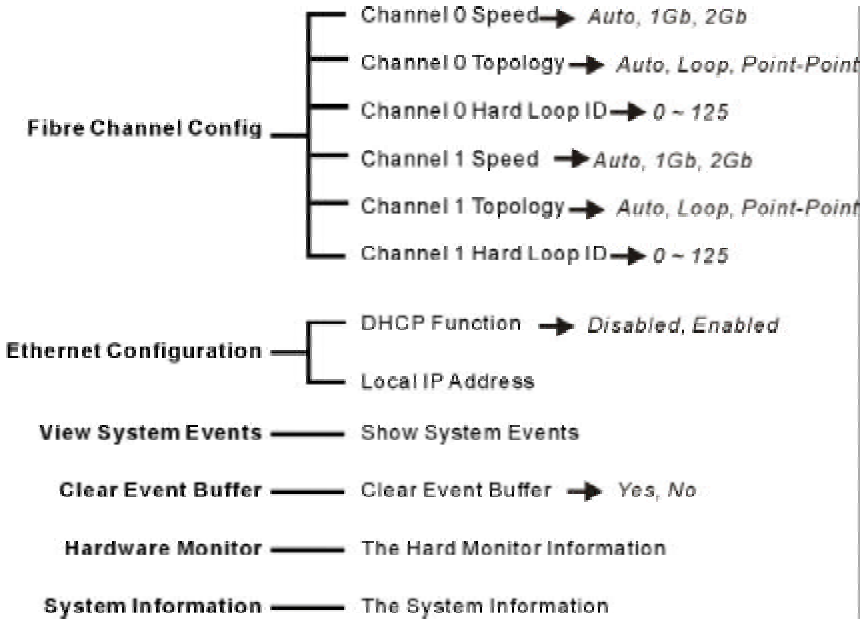
The following tree diagram is a summary of the various configuration and setting functions that can be accessed through the LCD panel menus or the terminal monitor.


Quick Volume / Raid Setup
Raid 0
Selected Capacity
Select Stripe Size → 4K, 8K, 16K, 32K, 64K, 128K
Create Vol / Raid Set → Yes, No
Raid 1 or 0+1
Selected Capacity
Select Stripe Size → 4K, 8K, 16K, 32K, 64K, 128K
Create Vol / Raid Set → Yes, No
Raid 0+1 +Spare
Selected Capacity
Select Stripe Size → 4K, 8K, 16K, 32K, 64K, 128K
Create Vol / Raid Set → Yes, No
Raid 3
Selected Capacity
Create Vol / Raid Set → Yes, No
Raid 5
Selected Capacity
Select Stripe Size → 4K, 8K, 16K, 32K, 64K, 128K
Create Vol / Raid Set → Yes, No
Raid 3 + Spare
Selected Capacity
Create Vol / Raid Set → Yes, No
Raid 5 + Spare
Selected Capacity
Select Stripe Size → 4K, 8K, 16K, 32K, 64K, 128K
Create Vol / Raid Set → Yes, No
Raid 6
Selected Capacity
Select Stripe Size → 4K, 8K, 16K, 32K, 64K, 128K
Create Vol / Raid Set → Yes, No
Raid 6 + Spare
Selected Capacity
Select Stripe Size → 4K, 8K, 16K, 32K, 64K, 128K
Create Vol / Raid Set → Yes, No


Raid Set Function
Create Raid Set
Select IDE Drives for Raid Set → Ch01 ~ Ch08
Create Raid Set → Yes, No
Edit The Raid Set Name
Delete Raid Set
Select Raid Set To Delete
Delete Raid Set → Yes, No
Are you sure? → Yes, No
Expand Raid Set
Select IDE Drives for Raid Set Expansion
Select Drives IDE Channel → Chxx ~ Ch08
Expand Raid Set → Yes, No
Are you sure? → Yes, No
Activate Raid Set
Select Raid Set To Active
Activate Raid Set → Yes, No
Are You Sure? → Yes, No
Create Hot Spare Disk
Select Drives for Hot spare, Max 3 Hot spare supported → Chxx ~ Ch08
Create Hot Spare → Yes, No
Delete Hot Spare Disk
Select The Hot Spare Device To Be Deleted
Delete Hot Spare → Yes, No
Raid Set Information
Select Raid Set To Display


Volume Set Function
Create Volume Set
Create Volume From Raid Set
Volume Creation → Volume Name, Raid Level, Capacity, Stripe Size, Fibre Host#, LUN Base, Fibre LUN, Cache Mode, Tag Queuing
Create Volume → Yes, No
Initialization Mode → Foreground, Background
Delete Volume Set
Delete Volume From Raid Set
Select Volume To Delete
Delete Volume Set → Yes, No
Are you sure? → Yes, No
Modify Volume Set
Modify Volume From Raid Set
Select Volume To Modify
Volume Modification → Volume Name, Raid Level, Capacity, Stripe Size, Fibre Host#, LUN Base, Fibre LUN, Cache Mode, Tag Queuing
Modify Volume → Yes, No
Are you sure? → Yes, No
Check Volume Set
Check Volume From Raid Set
Select Volume To Check
Check The Volume → Yes, No
Stop Volume Check
Stop All Volume Check → Yes, No
Are you sure? → Yes, No
Display Volume Info.
Display Volume Info In Raid
Select Volume To Display


Physical Drives
View Drive Information
Select The Drives
Create Pass Through Disk
Select The Drives
Fibre Host#, LUN Base, Fibre LUN, Cache Mode, Tag Queuing
Modify Pass Through Disk
Select The Drives
Fibre Host#, LUN Base, Fibre LUN, Cache Mode, Tag Queuing
Delete Pass Through Disk
Select The Drives
Delete Pass Through
Yes, No
Are you sure?
Yes, No
Identify Selected Drive
Select The Drives
Raid System Function
Mute The Alert Beeper
Yes, No
Alert Beeper Setting
Disabled, Enabled
Save The Settings
Yes, No
Change Password
Enter New Password
Re-Enter Password
Save The Password
Yes, No
JBOD / RAID Function
RAID, JBOD
Configured AS JBOD?
Yes, No
Are you sure?
Yes, No
Raid Rebuild Priority
UltraLow(5%), Low(20%), Medium(50%),High(80%)
Save The Settings
Yes, No
Terminal Port Config
Baud Rate
1200,2400,4800,9600, 19200,38400,57600,115200
Stop Bits
1 bit, 2 bits
Update Firmware
Restart Controller
Yes, No
Are you sure?
Yes, No


Fibre Channel Config
Channel 0 Speed → Auto, 1Gb, 2Gb
Channel 0 Topology → Auto, Loop, Point-Point
Channel 0 Hard Loop ID → 0 ~ 125
Channel 1 Speed → Auto, 1Gb, 2Gb
Channel 1 Topology → Auto, Loop, Point-Point
Channel 1 Hard Loop ID → 0 ~ 125
Ethernet Configuration
DHCP Function → Disabled, Enabled
Local IP Address
View System Events
Show System Events
Clear Event Buffer
Clear Event Buffer → Yes, No
Hardware Monitor
The Hard Monitor Information
System Information
The System Information

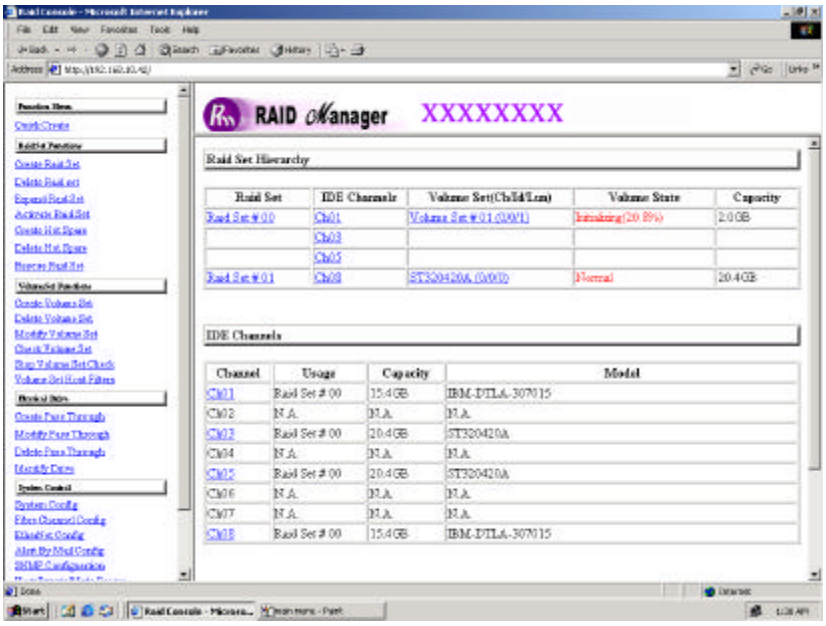
3.4 Web browser-based Remote RAID management via R-Link ethernet port

Configuration of the SurfRAID TRITON 8FA can be completed with remote RAID management utilizing the browser installed on your operating system. Web browser-based remote RAID management can be used to manage all the RAID functions.

To configure the SurfRAID TRITON 8FA on a remote machine, you need to know its IP Address. Launch your web browser by entering http://[IP Address] in the remote web browser.

Important:
The Ethernet default IP is “192.168.001.100” and DHCP function is “enable”. You can configure the correct IP Address through the LCD panel or the terminal “Ethernet Configuration” menu.

The SurfRAID TRITON 8FA controller default User Name is **“admin”** and the Password is **“00000000”** (Eight Zeros).



Main Menu

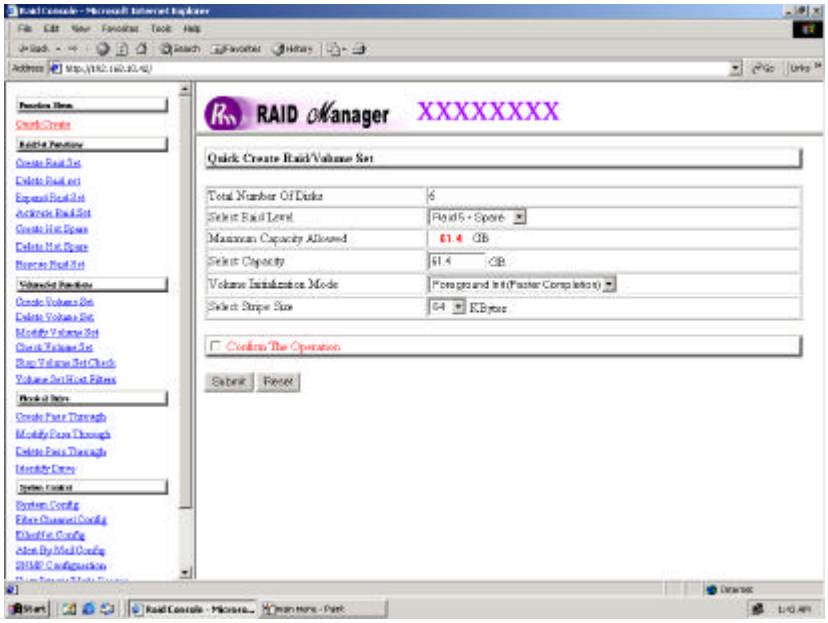
The main menu shows all function that enables the customer to execute actions by clicking on the appropriate link.

Individual Category	Description
Quick Create	Create a RAID configuration that consists of the number of physical disks installed; it can modify the Volume Set Capacity, RAID Level, and Stripe Size.
RAID Set Functions	Create a customized RAID Set.
Volume Set Functions	Create customized Volume Sets and modify the existing Volume Set parameters.
Physical Drive	Create pass through disks and modify the existing pass through drives parameter. It also provides the function to identify individual disk drives.
System Control	Setting the RAID system configuration
Information	View the controller and hardware monitor information.

Configuration Procedures

Below are a few practical examples of concrete configuration procedures.

3.5 Quick Create



The number of physical drives in the SurfRAID TRITON 8FA determines the RAID levels that can be implemented with the RAID Set. You can create a RAID Set associated with exactly one Volume Set. The user can change the RAID level, capacity, Volume Initialization Mode and stripe size . A hot spare option is also created depending upon the existing configuration.

Click on the **Confirm The Operation** and click on the **Submit** button in the Quick Create screen, the RAID Set and Volume Set will start to initialize.

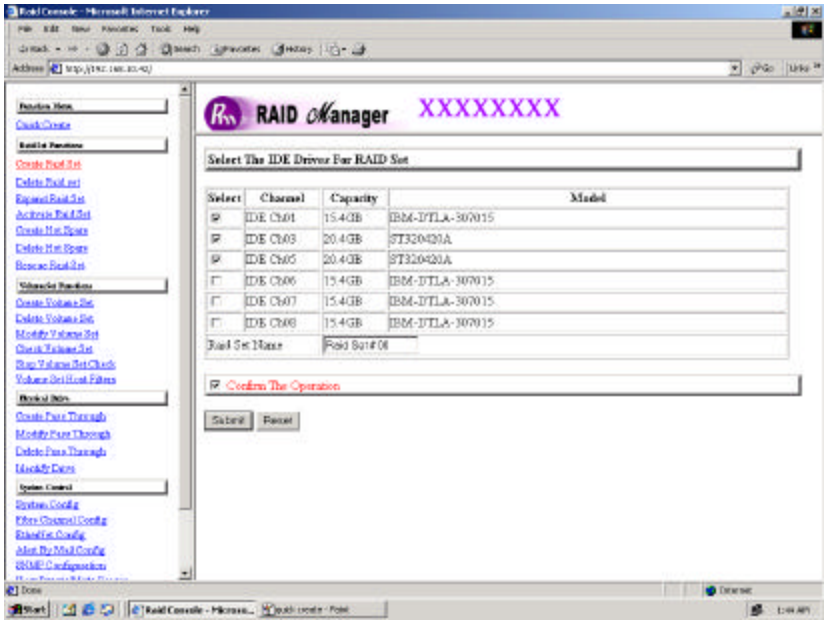
After you complete the Quick create function, you should refer to section **3.9.2 Fibre channel configuration** to complete RAID configuration. Then you can use **RAID Set Hierarchy** feature to view the fibre channel Volume Set host filters information (refer to section 3.10.1).

Note: In Quick Create your Volume Set is automatically configured based on the number of disks in your system. Use the RAID Set Function and Volume Set Function if you prefer to customize your system.

3.6 RAID Set Functions

Use the RAID Set Function and Volume Set Function if you prefer to customize your system. Manual configuration allows full control of the RAID Set setting, but it will take longer to complete than the Quick Volume/RAID Setup configuration. Select the RAID Set Function to manually configure the RAID Set for the first time or to delete an existing RAID Set and reconfigure a new RAID Set. A RAID Set is a group of disks containing one or more Volume Sets.

3.6.1 Create RAID Set



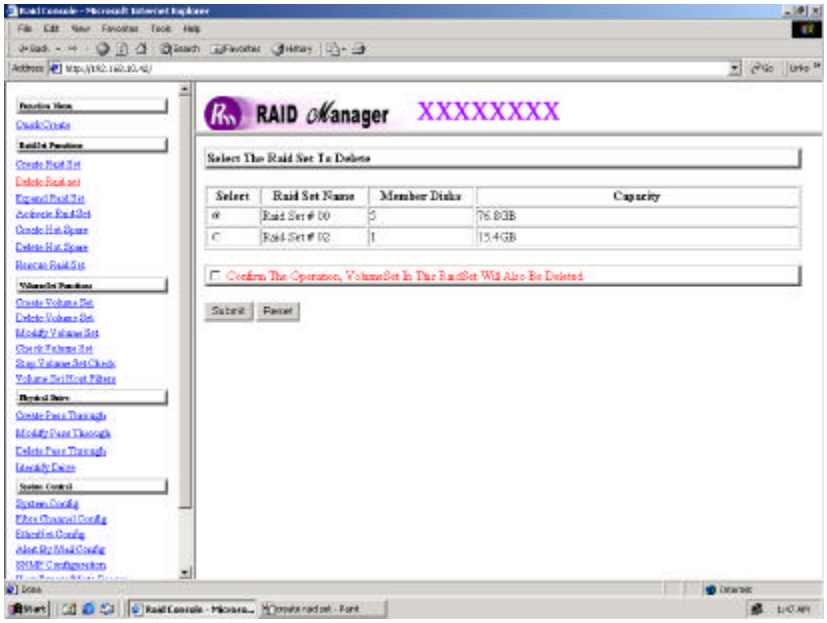
To create a RAID Set, click on the **Create RAID Set** link. A "*Select The IDE Drive For RAID Set"* screen is displayed showing the IDE drive connected to the current controller. Click on the selected physical drives with the current RAID Set. Enter 1 to 15 alphanumeric characters to define a unique identifier for a RAID Set. The default RAID Set name will always appear as RAID Set #.

Click on the **Confirm The Operation** and click on the **Submit** button in the screen, the RAID Set will start to initialize.

3.6.2 Delete RAID Set

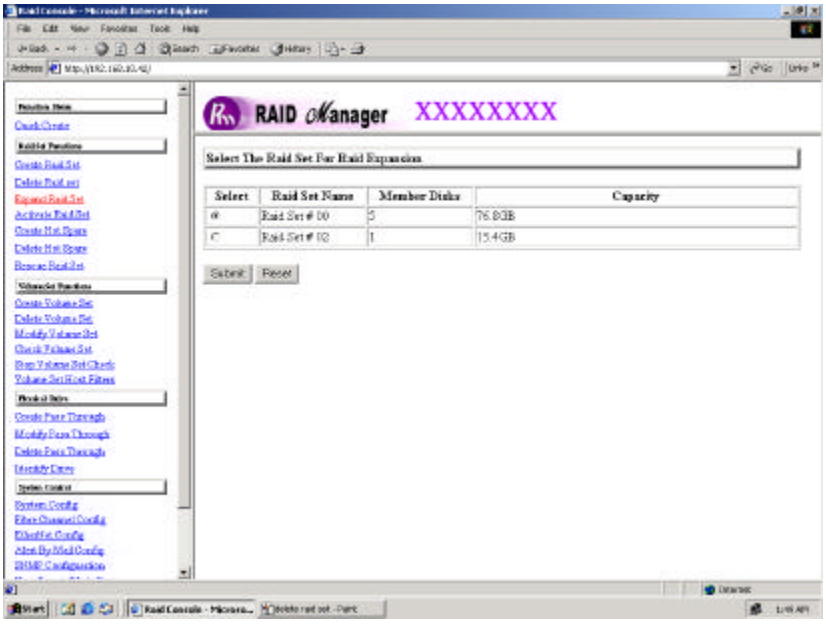
To delete a RAID Set, click on the **Delete RAID Set** link**.** A "*Select The RAID SET To Delete" screen* is displayed showing all RAID Sets existing in the current controller. Click the RAID Set number you which to delete in the select column to delete screen.

Click on the **Confirm The Operation** and click on the **Submit** button in the screen to delete it.



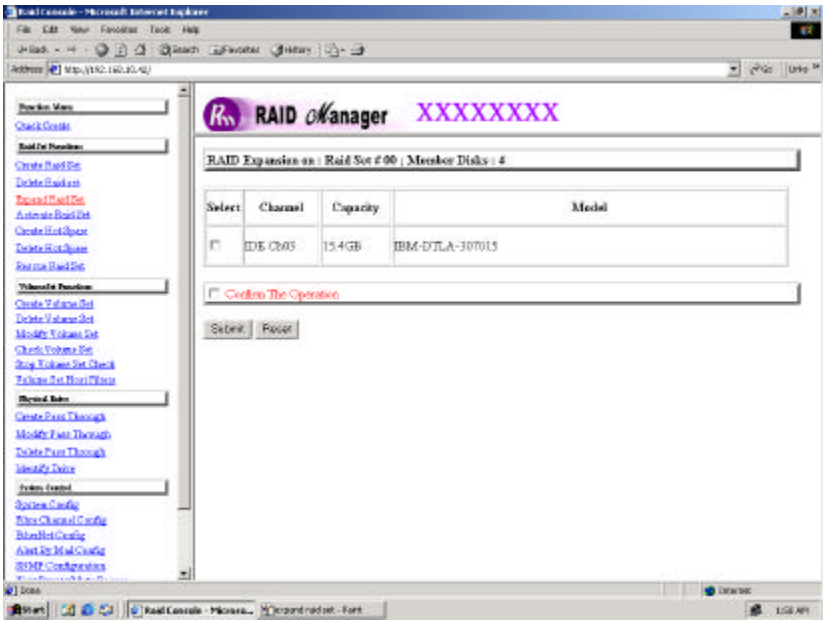
3.6.3 *Expand RAID Set*

Use this option to expand a RAID Set, when a disk is added to your system. This function is active when at least one drive is available.



To expand a RAID Set, click on the **Expand RAID Set** link. Select the target RAID Set, which you want to expand it.

Click on the available disk and **Confirm The Operation**, and then click on the **Submit** button in the screen to add disks to the RAID Set.



Note:

1. Once the Expand RAID Set process has started, user cannot stop it. The process must be completed.

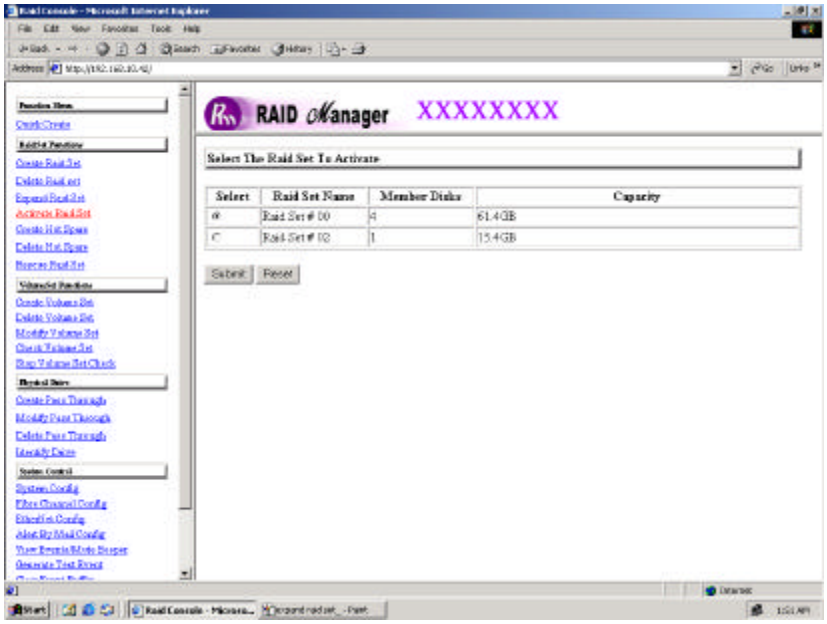
2. If a disk drive fails during RAID Set expansion and a hot spare is available, an auto rebuild operation will occur after the RAID Set expansion completes.

Migrating occurs when a disk is added to a RAID Set. Migration status is displayed in the RAID status area of the RAID Set information when a disk is added to a RAID Set. Migrating status is also displayed in the associated volume status area of the Volume Set Information when a disk is added to a RAID Set.

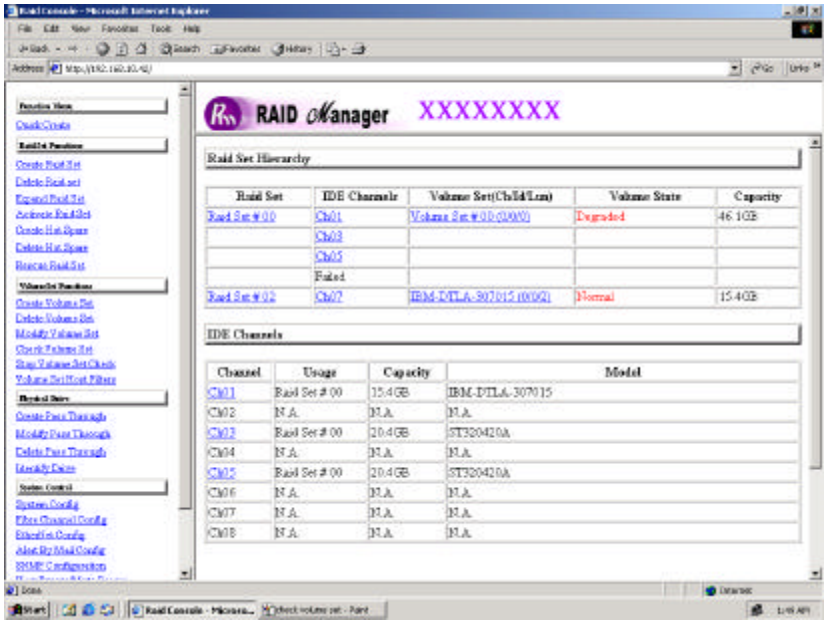
3.6.4 Activate Incomplete RAID Set

When one of the disk drives is removed in power-off state, the RAID Set status will change to **"Incomplete State"**. When the SurfRAID TRITON 8FA is powered on again, the RAID Set can be activated using the **"Activate RAID Set"** option. Once activated the RAID State will change to Degraded Mode.

To activate the incomplete the RAID Set, click on the **Activate RAID Set** lin**k.** A ***"Select The RAID SET To Activate"*** *screen* is displayed showing all RAID Sets
existing in the current controller. Click the RAID Set number you wish to activate in the select column.



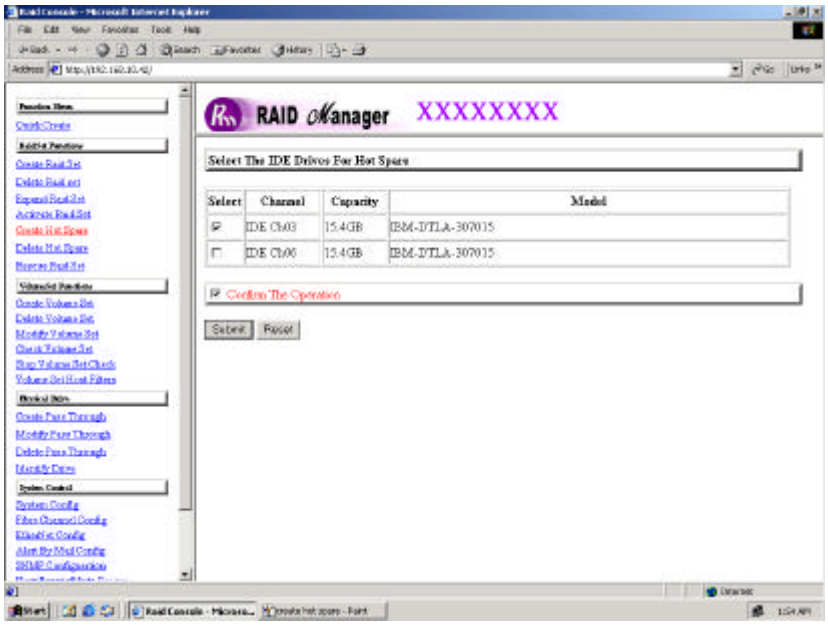
Click on the **Submit** button on the screen to activate the RAID Set that has a removed disk - in the power off state. The SurfRAID TRITON 8SA will continue to work in degraded mode.



3.6.5 Create Hot Spare

When you choose the **Create Hot Spare** option in the RAID Set Function, all unused physical devices connected to the current controller appear: Select the target disk by clicking on the appropriate check box. Click on the **Confirm The Operation**, and click on the **Submit** button in the screen to create the hot spares.

The create Hot Spare option gives you the ability to define a global hot spare.



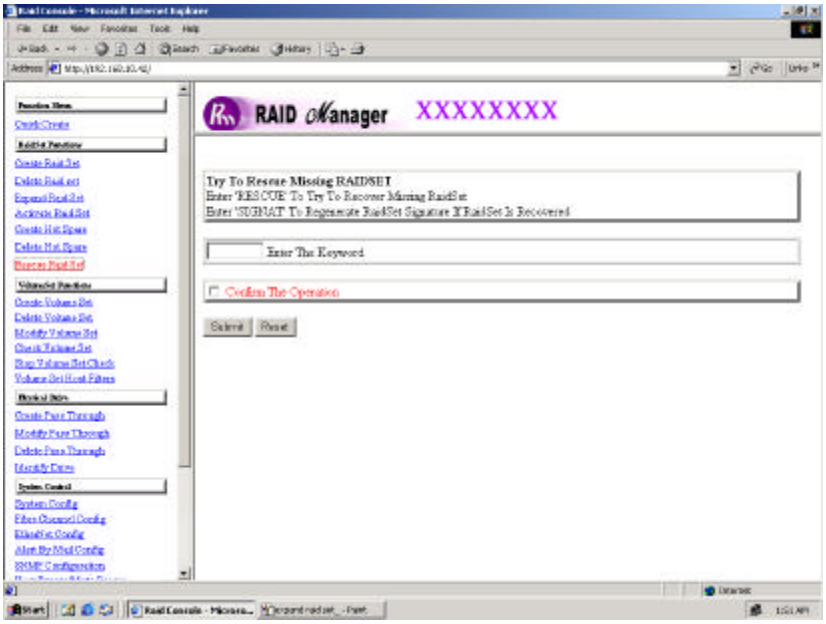
3.6.6 Delete Hot Spare

Select the target Hot Spare disk to delete by clicking on the appropriate check box.

Click on the **Confirm The Operation**, and click on the **Submit** button in the screen to delete the hot spares.

3.6.7 Rescue RAID Set

If you need to rescue the missing RAID Set, please contact our engineer for assistance.



3.7 Volume Set Function

A Volume Set is seen by the host system as a single logical device. It is organized in a RAID level with one or more physical disks. RAID level refers to the level of data performance and protection of a Volume Set. A Volume Set capacity can consume all or a portion of the disk capacity available in a RAID Set. Multiple Volume Sets can exist on a group of disks in a RAID Set**.** Additional Volume Sets created in a specified RAID Set will reside on all the physical disks in the RAID Set. Thus each Volume Set on the RAID Set will have its data spread evenly across all the disks in the RAID Set.

3.7.1 Create Volume Set

The following are the Volume Set features:

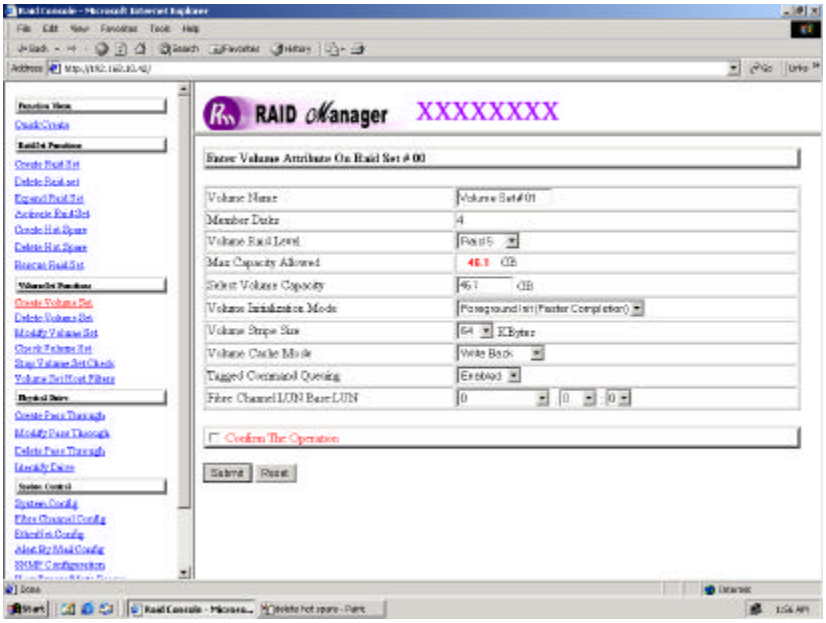
1.Volume Sets of different RAID levels may coexist on the same RAID Set.

2.Up to 16 Volume Sets in a RAID Set can be created by the SurfRAID TRITON 8FA controller.

3. The maximum addressable size of a single Volume Set is 2 TB.

To create a Volume Set from RAID Set system, move the cursor bar to the main menu and click on the **Create Volume Set** link. The **Select The RAID Set To Create On It** screen will show all RAID Set number. **Click** on a RAID Set number that you want to create and then **click** on the Submit button.

Modify Volume Set allows the user to select the Volume name, capacity, RAID level, stripe size, fiibre channel/LUN, cache mode and tag queuing.



Volume Name:

The default volume name will always appear as Volume Set #. You can rename the Volume Set name providing it does not exceed the 15 character limit.

RAID Level:

Set the RAID level for the Volume Set. Highlight *RAID Level* and press **Enter**.

The available RAID levels for the current Volume Set are displayed. Select a RAID level and press **Enter** to confirm.

Capacity:

The maximum volume size is the default in the first setting. Enter the appropriate volume size to fit your application.

Initialization Mode:

Set the Initialization Mode for the Volume Set. Foreground mode is faster

completion and background is instant availability.

Stripe Size:

This parameter sets the size of the stripe written to each disk in a RAID 0, 1, 0+1, or 5 logical drive. You can set the stripe size to 4 KB, 8 KB, 16 KB, 32 KB, 64 KB, or 128 KB.

A larger stripe size produces better-read performance, especially if your computer does mostly sequential reads. However, if you are sure that your computer does random reads more often, select a small stripe size

Note: RAID level 3 can't modify the stripe size.

Cache Mode:

The SurfRAID TRITON 8FA supports Write-Through Cache and Write-Back Cache.

Tag Queuing:

The Enabled option is useful for enhancing overall system performance under multi-tasking operating systems. The Command Tag (Drive Channel) function controls the Fibre command tag queuing support for each drive channel. This function should normally remain enabled. DiFAble this function only when using older Fibre drives that do not support command tag queuing

Fibre Channel/LUN Base/LUN:

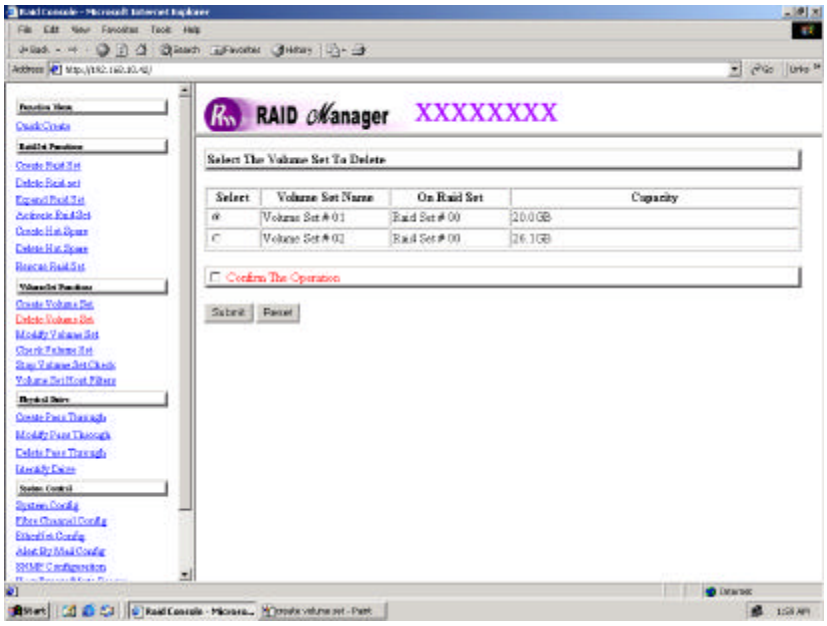
Fibre Channel: Two 2Gbps Fibre channel can be applied to the internal SurfRAID TRITON 8FA. Choose the Fibre Host# option **0**, **1** and **0&1 cluster**.

LUN Base: Each fibre device attached to the Fibre card, as well as the card itself, must be assigned a unique fibre ID number. A Fibre channel can connect up to 128 (0 to 127) devices.

LUN: Each Fibre LUN base can support up to 8 LUNs. Most Fibre Channel host adapters treat each LUN like a Fibre disk.

3.7.2 Delete Volume Set

To delete Volume Set from the RAID Set system functions, move the cursor bar to the main menu and click on the **Delete Volume Set** link. The **Select The Volume Set To Delete** screen will show all RAID Set numbers. **Click** on a RAID Set number and the Confirm The Operation and then **click** on the Submit button to show all Volume Set items in the selected RAID Set. **Click** on a Volume Set number and the Confirm The Operation and then **click** on the **Submit** button to delete the Volume Set.



3.7.3 Modify Volume Set

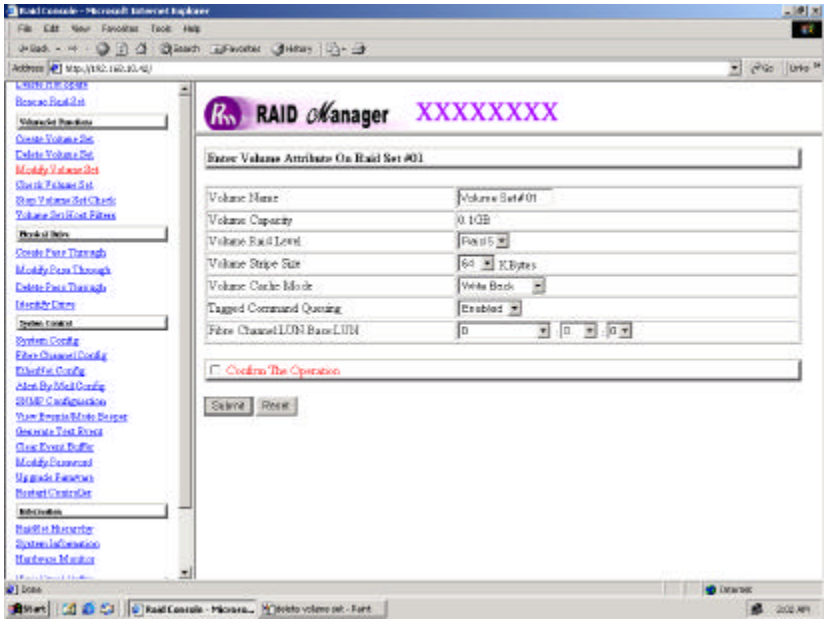
To modify a Volume Set from a RAID Set:

(1). Click on the **Modify Volume Set** link.

(2). Click on the Volume Set from the list that you wish to modify. Click on the **Submit** button.

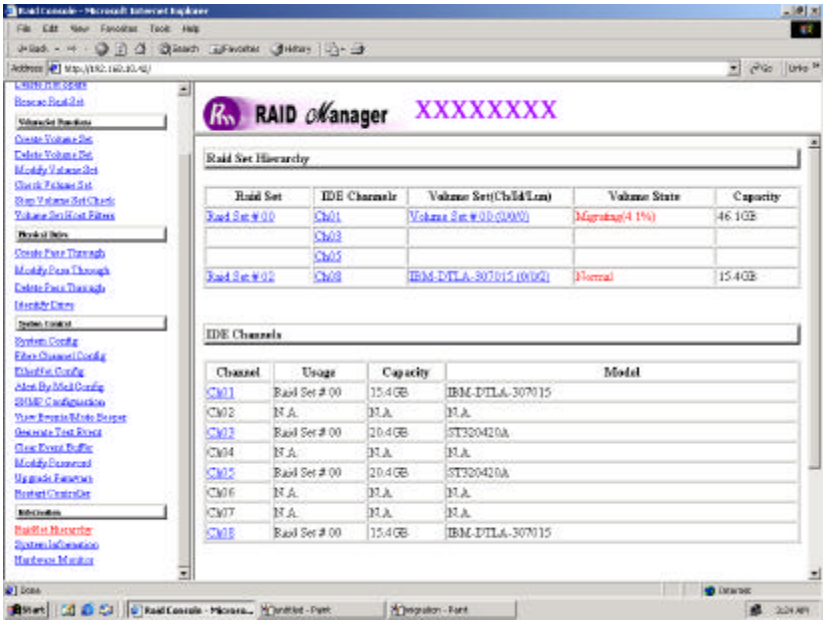
The following screen appears.

Use this option to modify Volume Set configuration. To modify the Volume Set attribute values from RAID Set system function, move the cursor bar to the Volume Set attribute menu and click on it. The modify value screen appears. Move the cursor bar to an attribute item, and then click on the attribute to modify the value. After you complete the modification, Click on the **Confirm The Operation** and click on the **Submit** button to complete the action. User can modify all values except the capacity.



3.7.4 Volume Set Migration

Migration occurs when a Volume Set is migrated from one RAID level to another, a Volume Set stripe size changes or when a disk is added to a RAID Set. Migration status is displayed in the Volume Status area of the RAID Set Hierarchy screen when one RAID level is migrated to another, a Volume Set stripe size changes or when a disk is added to a RAID Set.



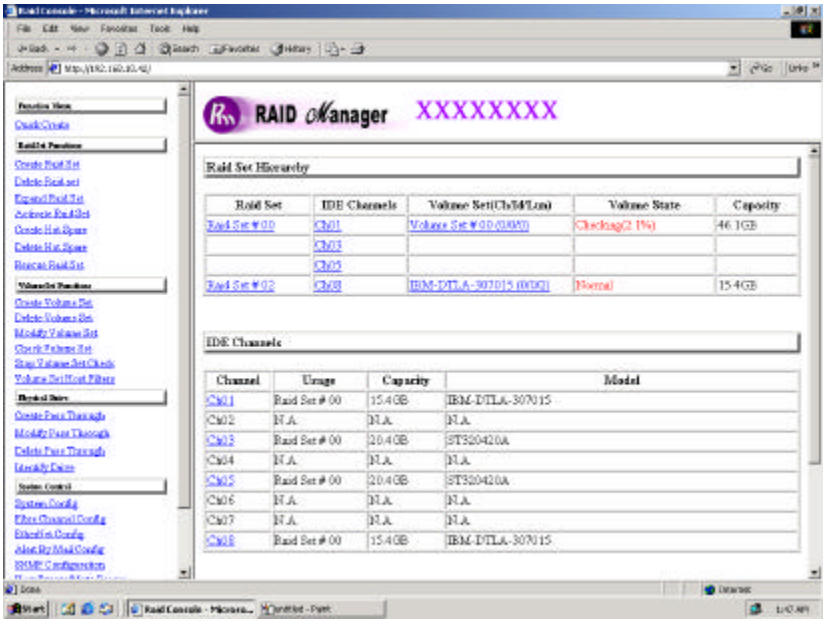
3.7.5 Check Volume Set

To check a Volume Set from a RAID Set:

(1). Click on the **Check Volume Set** link.

(2). **Click** on the Volume Set from the list that you wish to check. Click on Confirm The Operation and click on the **Submit** button.

Use this option to verify the correctness of the redundant data in a Volume Set. For example, in a system with dedicated parity, Volume Set check means computing the parity of the data disk drives and comparing the results to the contents of the dedicated parity disk drive. The checking percentage can also be viewed by clicking on RAID Set Hierarchy in the main menu.

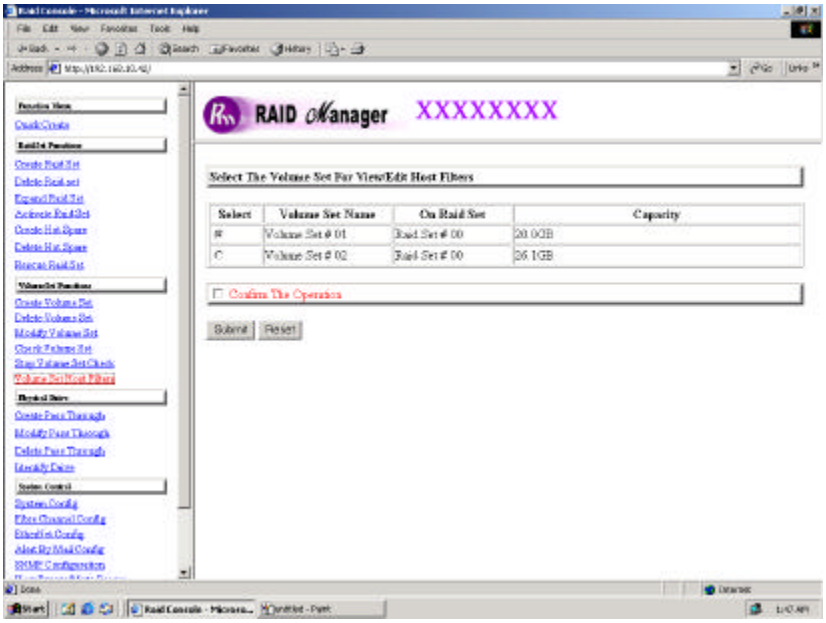


3.7.6 Stop VolumeSet Check

Use this option to stop the Check Volume Set function.

3.7.7 Volume Set Host Filters

Use this option to View/Edit Host Filters. Refer to section **3.9.2.2 View/Edit Volume Set Host Filters** for more information. You should complete the ***Fibre Channel Configuration*** first before you use this option.



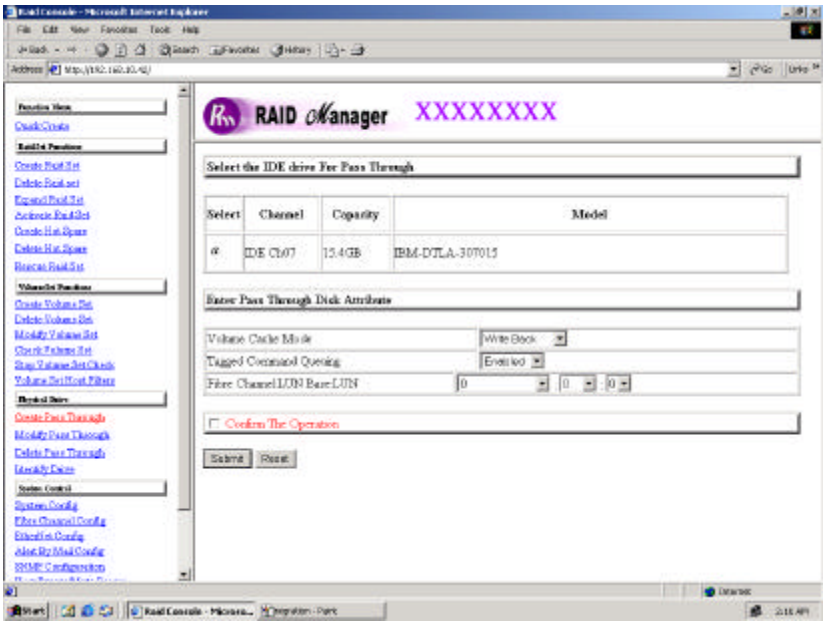
3.8 Physical Drive

Choose this option from the Main Menu to select a physical disk and to perform the operations listed below.

3.8.1 Create Pass-Through Disk

To create a pass-through disk, move the mouse cursor to the main menu and click on the **Create Pass-Through** link. The relative setting function screen appears.

Disks are not controlled by the SurfRAID TRITON 8SA firmware and thus cannot be a part of a Volume Set. The disk is available to the operating system as an individual disk. It is typically used on a system where the operating system is on a disk not controlled by the RAID firmware. User can also select the cache mode, Tagged Command Queuing, Max SCSI speed and SCSI channel/SCSI_ID/SCSI_LUN for this volume.

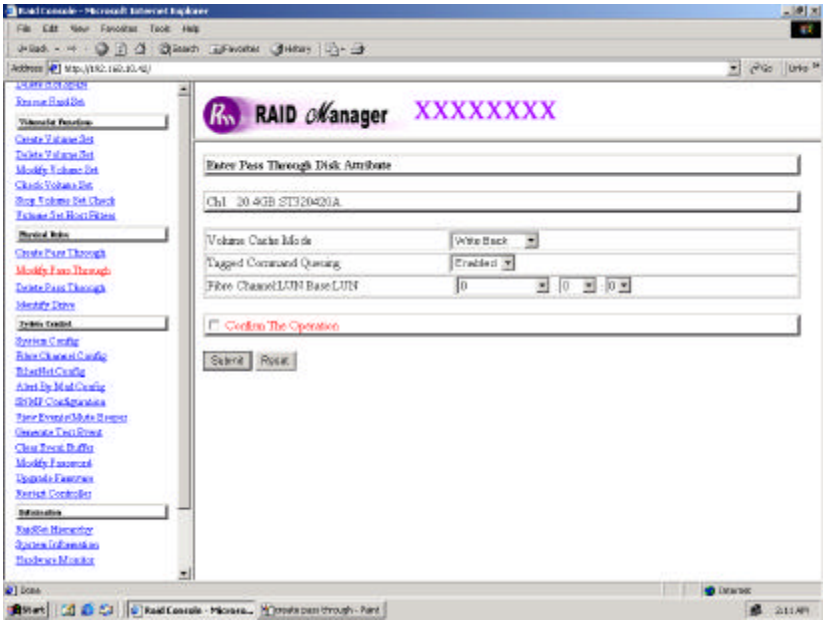


3.8.2 Modify Pass-Through Disk

Use this option to modify the Pass-Through Disk Attribute. User can modify the cache mode, Tagged Command Queuing and Fibre channel/LUN Base/ LUN on an existed pass through disk.

To modify the pass-through drive attribute from the pass-through drive pool, move the mouse cursor bar to click on **Modify Pass-Through** link. The **Select The Pass Through Disk For Modification** screen appears Click on the **Pass-Through Disk** from the pass-through drive pool and click on the **Submit** button to select drive.

The **Enter Pass-Through Disk Attribute** screen appears, modify the drive attribute values, as you want.



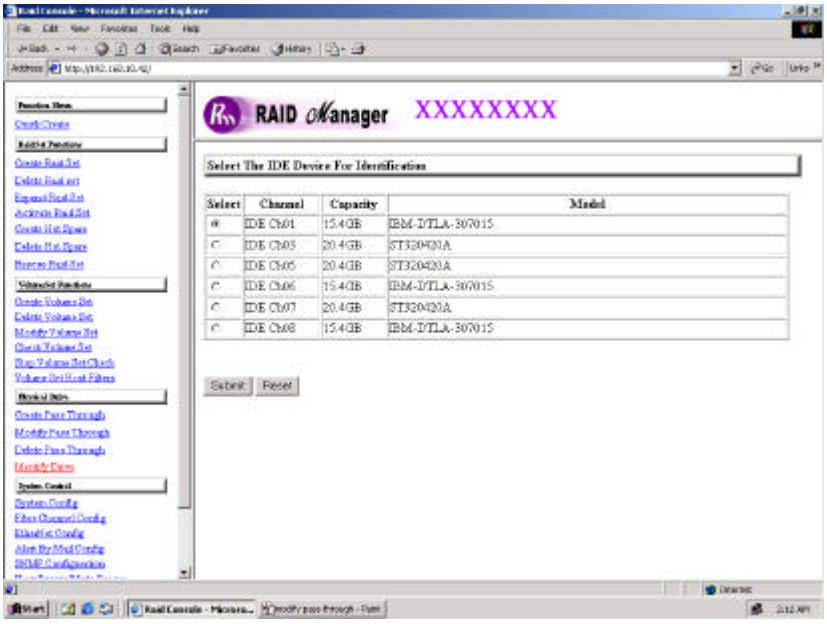
3.8.3 Delete Pass-Through Disk

To delete pass-through drive from the pass-through drive pool, move the mouse cursor bar to the main menus and click on **Delete Pass Through** link. After you complete the selection, Click on the **Confirm The Operation** and click on the **Submit** button to complete the delete action.

3.8.4 Identify Selected Drive

To prevent removing the wrong drive, the selected disk LED will turn on for visually locating the selected disk when the ***Identify Selected Drive*** is selected.

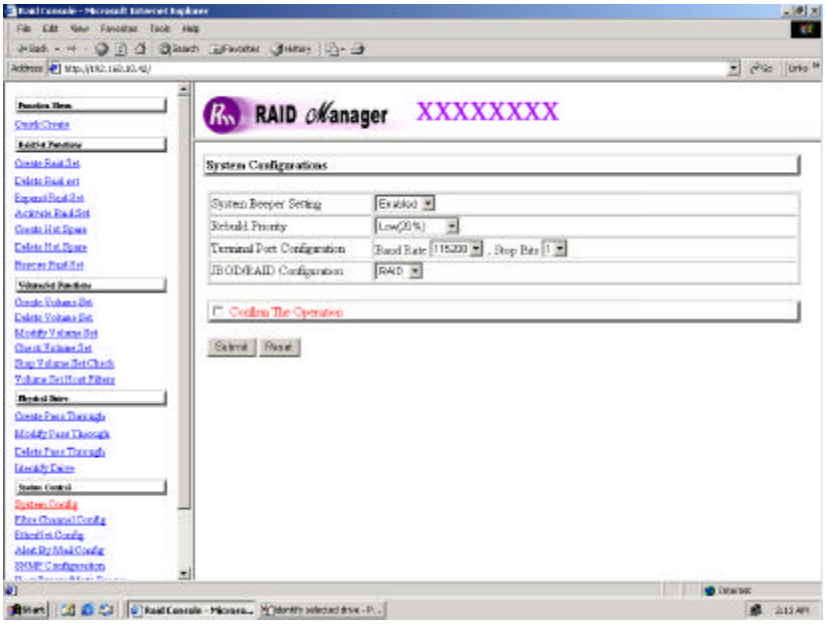
To identify the selected drive from the drives pool, move the mouse cursor bar to click on **Identify Selected Drive** link. The **Select The IDE Device for Identification** screen appears Click on the IDE device from the drives pool and Flash method. After completing the selection, click on the **Submit** button to identify selected drive.



3.9 System Configuration

3.9.1 System Configuration

To set the RAID system function, move the cursor bar to the main menu and click on the **RAID System Function** link. The RAID System Function menu will show all items. Select the desired function.



System Beeper Setting:

The Alert Beeper function item is set to Disable or Enable the SurfRAID TRITON 8SA controller alarm tone generator.

RAID Rebuild Priority:

The RAID Rebuild Priority is a relative indication of how much time the controller devotes to a rebuild operation. The SurfRAID TRITON 8FA allows the user to choose the rebuild priority (ultraLow, Low, Medium, High) to balance Volume Set access and rebuild tasks appropriately. For high array performance, specify a Low value.

Terminal Port Configuration:

Speed setting values are 1200, 2400, 4800, 9600, 19200,38400, 57600, and 115200.

Stop Bits values are 1 bit and 2 bits.

Note: Parity value is fixed at None.

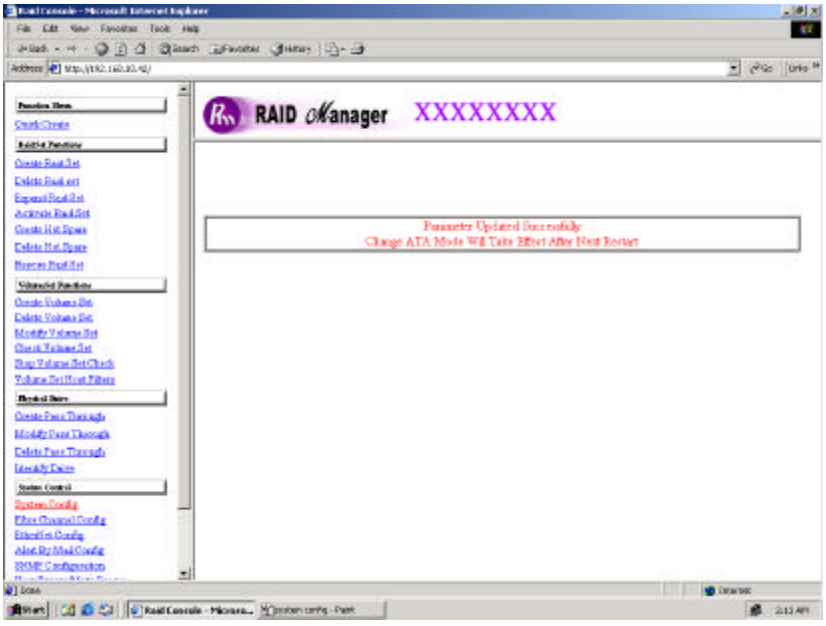
Data Bits value is fixed at 8 bits.

JBOD/RAID Configuration

The SurfRAID TRITON 8FA supports JBOD and RAID configuration.

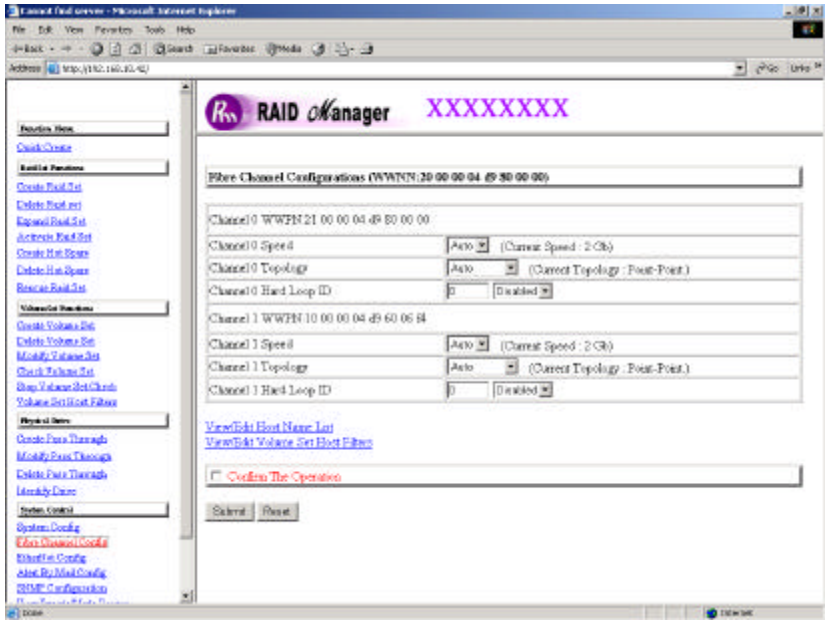
Maximum ATA Mode Supported:

The 16 Ultra ATA drive channel can support up to ATA133, which runs up to 133MB/s.



3.9.2 Fibre Channel Config

To use the Fibre Channel function, move the cursor bar to the main menu and click on the **Fibre Channel Config**. The RAID System Fibre Channel Function menu will show all items. Select the desired function.



WWNN (World Wide Node Name)

The WWNN of the FC RAID is shown at top of the Config Frame. This is an eight-byte unique address factory assigned to the FC RAID, common to both FC channels.

WWPN (World Wide Port Name)

Each FC channel has its unique WWPN, which is also factory assigned. Usually, the WWNN:WWPN tuple is used to uniquely identify a port in the Fabric.

Channel Speed

Each FC Channel can be configured as 1 Gbps/sec, 2 Gbps/sec or use “Auto” option for auto speed negotiation between 1G/2G. The controller default is “Auto”,

which should be adequate under most conditions. The Channel Speed setting takes effect for the next connection. That means a link down or bus reset should be applied for the change to take effect. The current connection speed is shown at end of the row. You have to click the “Fibre Channel Config” link again from the Menu Frame to refresh display of current speed.

Channel Topology

Each FC Channel can be configured as Point-to-Point, Loop or Auto Topology. The controller default is “Auto” topology, which takes precedence of Loop topology. Firmware restart is needed for any topology change to take effect. The current connection topology is shown at end of the row. You have to click the **“Fibre Channel Config”** link again from the Menu Frame to refresh display of current topology. Note that current topology is shown as “None” when no successful connection is made for the channel.

Hard Loop ID

This setting is effective only under Loop topology. When enabled, you can manually set the Loop ID in the range from 0 to 125. Make sure this hard assigned ID is not conflicting with any other devices on the same loop; otherwise the channel will be disabled. It is a good idea to disable the hard loop ID and let the loop itself auto arrange the Loop ID.

3.9.2.1 View/Edit Host Name List

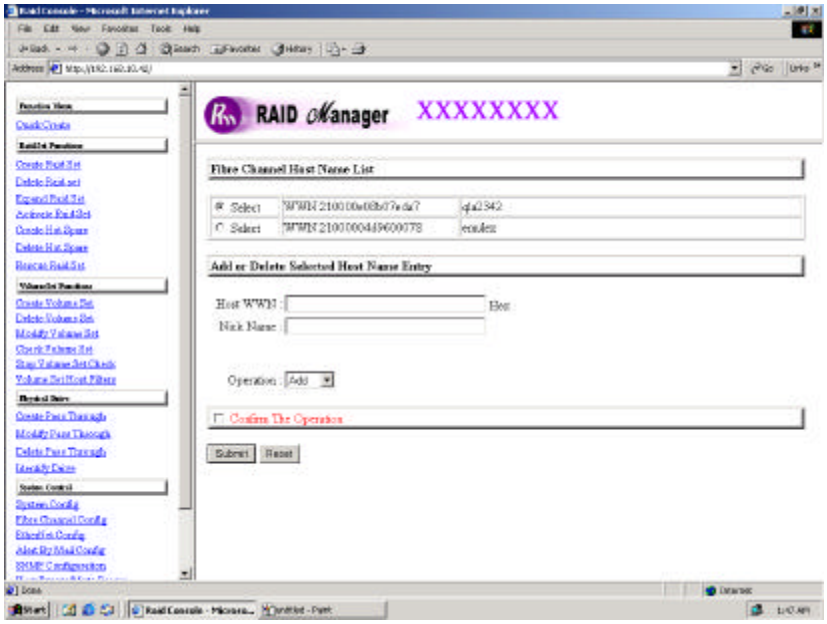
To set up LUN masking for each volume, a host list should be established at first. This is done by clicking **“View/Edit Host Name List”** link at bottom of **“Fibre Channel Config”** page (refer to section 3.9.2). Only hosts that will be used as include/exclude filters are necessary to be added.

To add a host to the list, first enter the WWPN (exact 16 hex digits) of the host in the “Host WWN” text field. Optional host nick name (up to 23 ASCII characters) can be given for descriptive purpose. Choose **“Add”** operation, then Confirm/Submit to complete the add operation.

The added host will be shown in the upper half of the Config Frame. Up to 20 hosts can be added.

To delete a host from the list, select the radio button in front of the host list. Choose **"Delete"** operation, then Confirm/Submit to complete the delete operation.

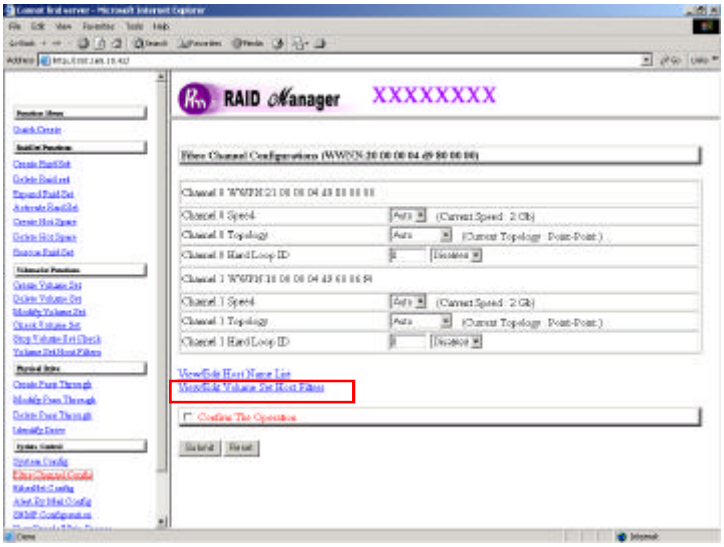
Once volumes are created and the host name list is established, Volume Set Host Filters can be specified by clicking **"View/Edit Volume Set Host Filters"** link at bottom of **"Fibre Channel Config"** page. Volume Set Host Filters can also be specified by clicking **"Volume Set Functions"** → **"Volume Set Host Filters"** from the Menu Frame. Select the volume for LUN masking and then

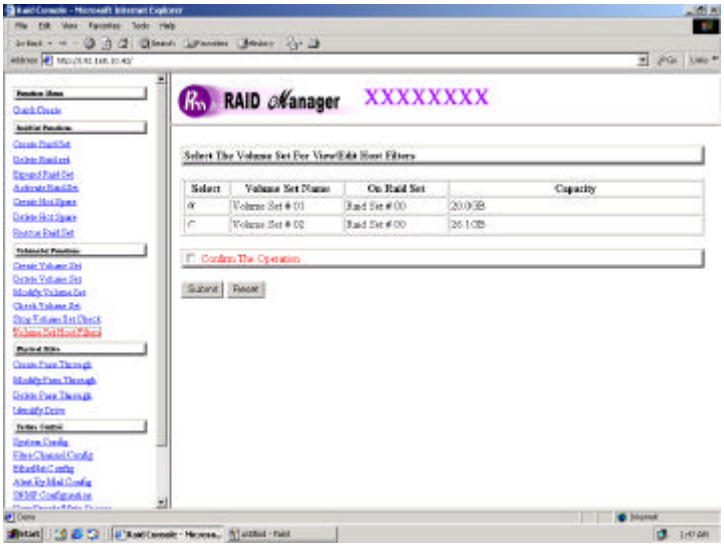


click the submit button.

3.9.2.2 Volume Set Host Filters

Volume Set Host Filters can be specified by clicking **"View/Edit Volume Set Host Filters"** link at bottom of **"Fibre Channel Config"** page. Volume Set Host Filters can also be specified by clicking **"Volume Set Functions"** → **"Volume**



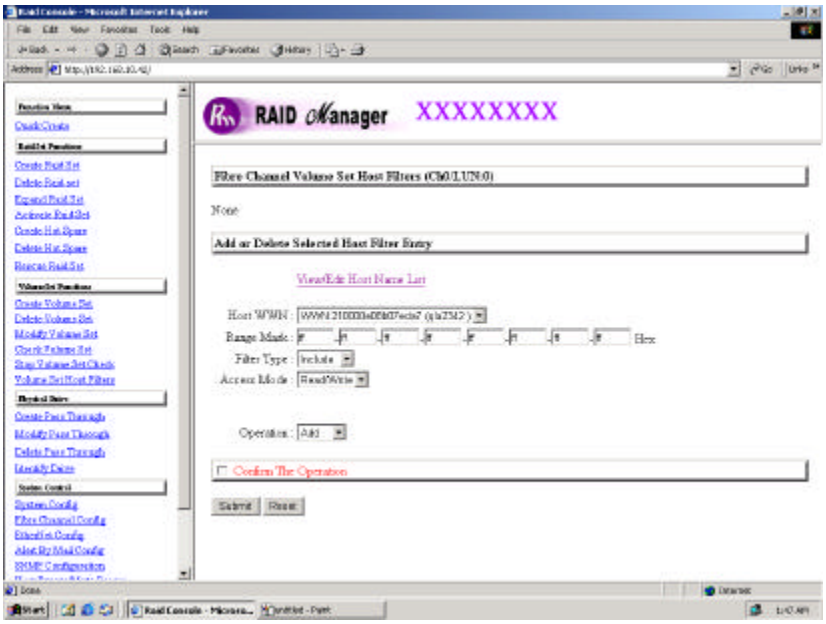


Set Host Filters” from the Menu Frame.

To add a host filter entry, first select the host to be include/exclude from Host WWN list.

Adjust Range Mask, Filter Type, Access Mode fields. Choose **“Add”** operation, then Confirm/Submit to complete the add operation. The added host filter entry will be shown in the upper half of the Config Frame. Up to 8 host filter entries can be added.

To delete a host filter entry from the list, select the radio button in front of the host entry.



Choose **“Delete”** operation, then Confirm/Submit to complete the delete operation.

Range Mark

Some times it is convenient to combine some corelated WWNs into one ID range

as a single filter entry. This ID range is obtained by “adding” the host WWN and the Range Mask (which are both 64-bit entities). For example, if hosts 0x210000e0_8b03dc84 and 0x210000e0_8b03dc85 have the same access control, they can be combined as a single filter entry (using either WWN as host WWN) with Range Mask setting as 0xFFFFFFFF_FFFFFFFE. Note that under most circumstances, the Range Mask is left as 0xFFFFFFFF_FFFFFFFF, which means that only a single WWN is specified for that filter entry.

Filter Type

Each filter entry can be set to include or exclude certain host(s) from data access.

If a node’s WWN falls in an ID range specified as Exclude, the related Volume Set will be “invisible” to this node and no data access is possible.

If a node’s WWN falls in an ID range specified as Include and does not fall in any ID range specified as Exclude, this node will be allowed to access the data of the related Volume Set.

The access mode can be specified as normal “Read/Write” or restricted “Read Only”.

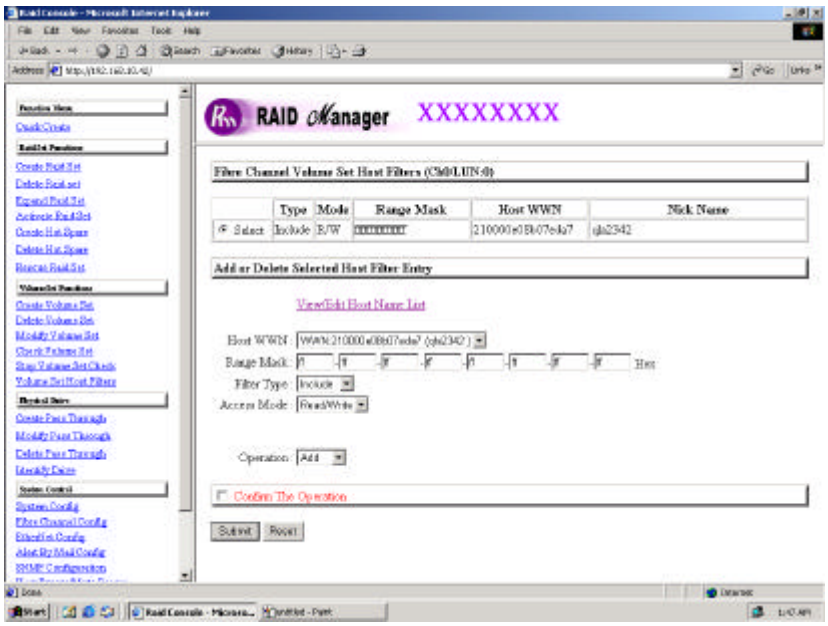
If a node’s WWN falls in none of the ranges and there is at least one Include-type entry specified, this node is considered as Excluded; otherwise, it is considered as Included.

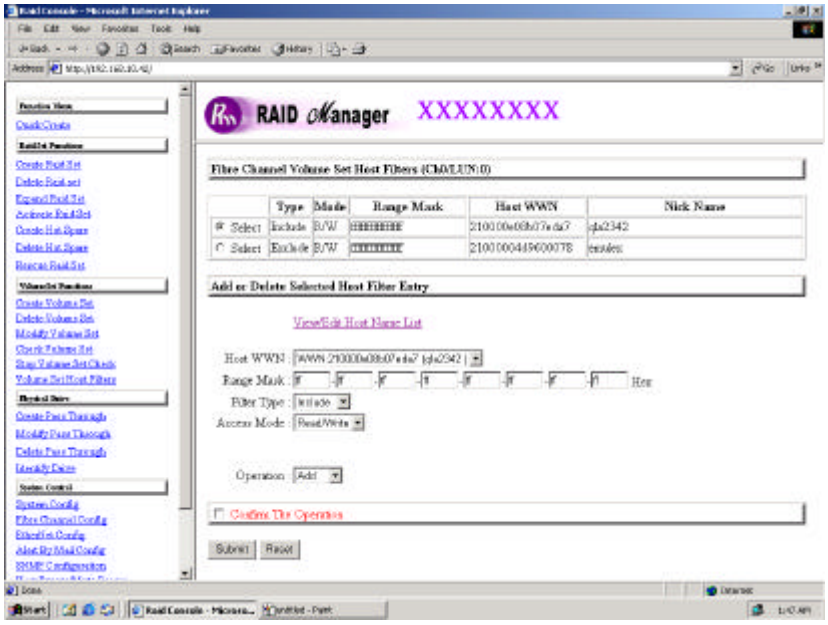
Note that when no Filter Entries are specified for a Volume Set, any node can access the Volume Set as there is no LUN masking.

Access mode

For certain applications, it is desired to limit the data access as “Read Only” such that the data on the volume won’t be accidentally modified. This can be done by setting the Access Mode of the Included ID range as “Read Only”. However, some Operating Systems (e.g. Linux) may ignore this “Write Protect” attribute and still issue write commands to the protected volumes.

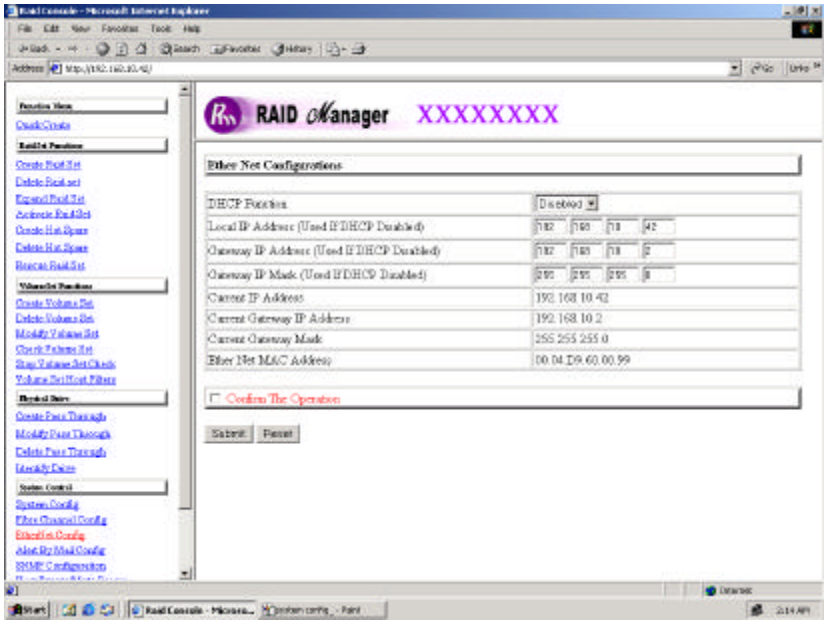
“Data Protected” error will be resported to these write commands. It is suggested to mount the volumes as “Read Only” for a consistent behavior, if possible.


RAID Manager
XXXXXXXX
Fibre Channel Volume Set Host Filters (Ch0/LUN:0)
Type
Mode
Range Mask
Host WWN
Nick Name
Select
Include
R/W
210000e08b07eda7
qla2342
Add or Delete Selected Host Filter Entry
View/Edit Host Name List
Host WWN :
Range Mask :
Filter Type :
Include
Access Mode :
Read/Write
Operation :
Add
Confirm The Operation
Submit
Reset


RAID Manager
XXXXXXXX
Fibre Channel Volume Set Host Filters (Ch0/LUN:0)
Type
Mode
Range Mask
Host WWN
Nick Name
Select
Include
R/W
210000e08b07eda7
qla2342
Select
Exclude
R/W
2100004d9600078
exodus
Add or Delete Selected Host Filter Entry
View/Edit Host Name List
Host WWN :
Range Mask :
Filter Type :
Include
Access Mode :
Read/Write
Operation :
Add
Confirm The Operation
Submit
Reset

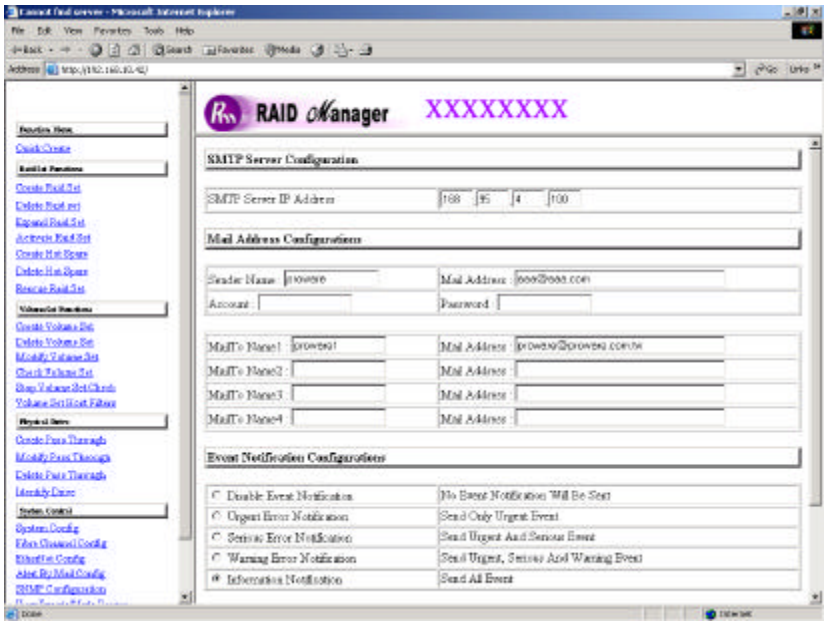
3.9.3 *EtherNet Config*

To set the EtherNet function, move the cursor bar to the main menu and click on the **EtherNet Config**. The RAID System EtherNet Function menu will show all items. Select the desired function.



3.9.4 Alert By Mail Config

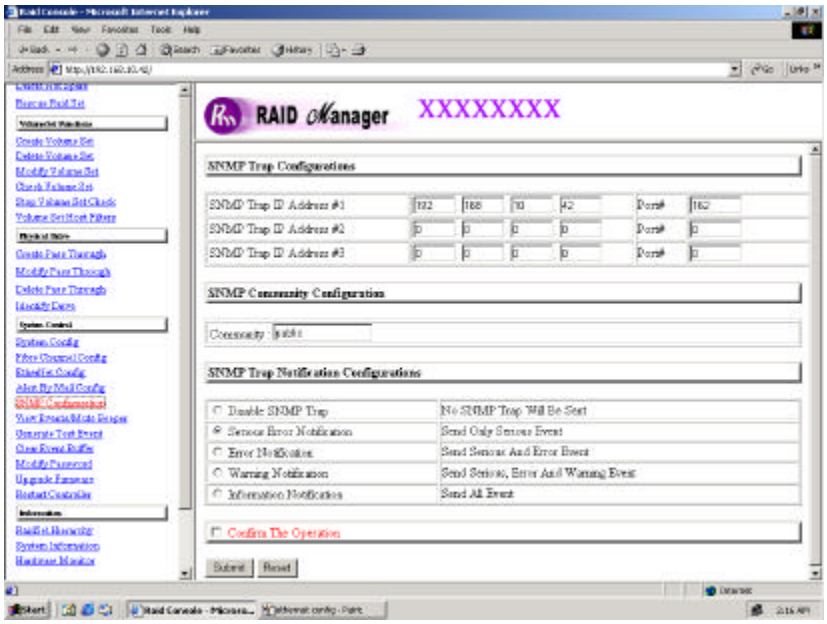
To set the Event Notification function, move the cursor bar to the main menu and click on the **Alert By Mail Config**. The RAID System Event Notification Function menu will show all items. Select the desired function. When an abnormal condition occurs, an error message will be emailed to the administrator that a problem has occurred. Events are classified to 4 levels (urgent, serious, warning, message).



3.9.5 SNMP Configuration

The SNMP gives users independence from the proprietary network management schemes of some manufacturers and SNMP is supported by many WAN and LAN manufacturers enabling true LAN/ WAN management integration.

To set the SNMP function, move the cursor bar to the main menu and click on he **SNMP Configuration**. The RAID System SNMP Function menu will show all items. Select the desired function.



SNMP Trap Configurations: Type the SNMP Trap IP Address. The Port default is 162.

SNMP Community Configuration: The default is Public .

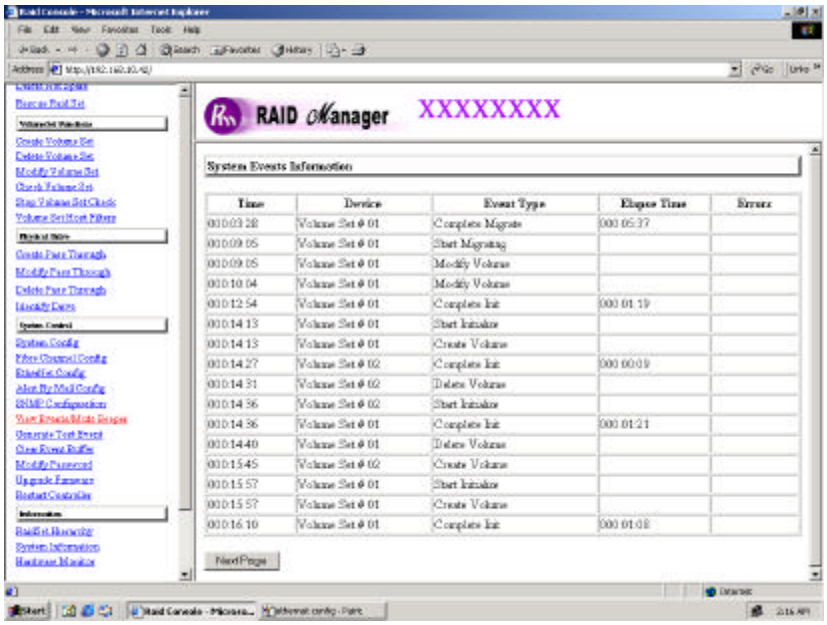
SNMP Trap Notification Configurations: Select the desired function.

After you complete the addition, Click on the **Confirm The Operation** and click on the **Submit** button to complete the action.

3.9.6 View Events

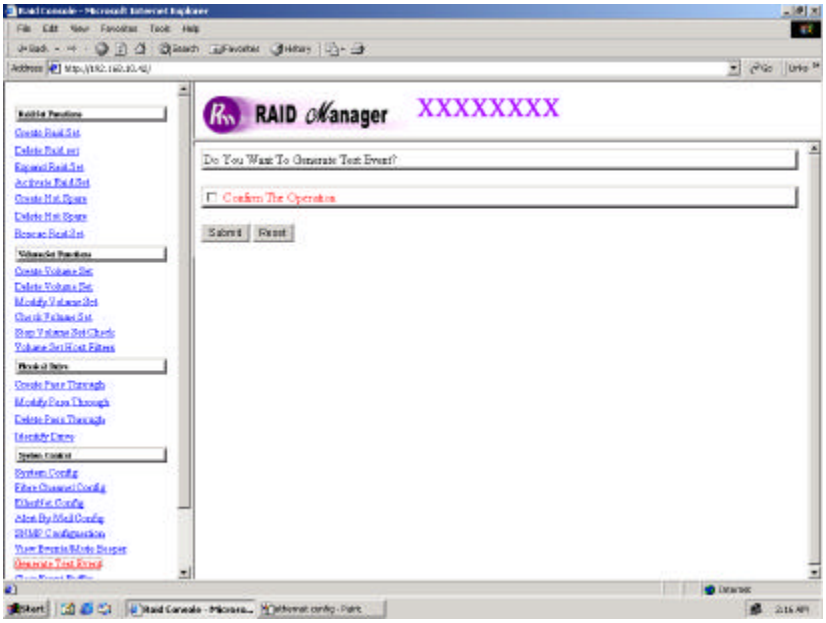
To view the SurfRAID TRITON 8FA controller's information, move the mouse cursor to the main menu and click on the **System Information** link. The SurfRAID TRITON 8FA Events Information screen appears.

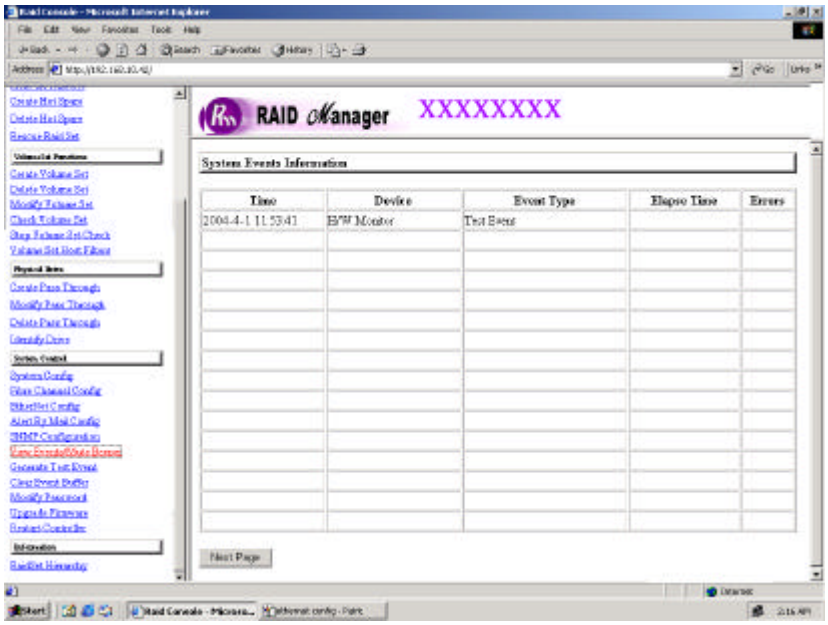
Choose this option to view the System Events Information: Timer, Device, Event type, Elapse Time and Errors. The RAID system does not built the real time clock. The Time information is the relative time from the SurfRAID TRITON 8FA power on.



3.9.7 Generate Test Events

If you want to generate test events, move the cursor bar to the main menu and click on he **Generate Test Events**. Click on the **Confirm The Operation**, and click on the **Submit** button in the screen to create the hot spares. Then click on the **View Events/Mute Beeper** to view the test event.





3.9.8 Clear Events Buffer

Use this feature to clear the entire events buffer information.

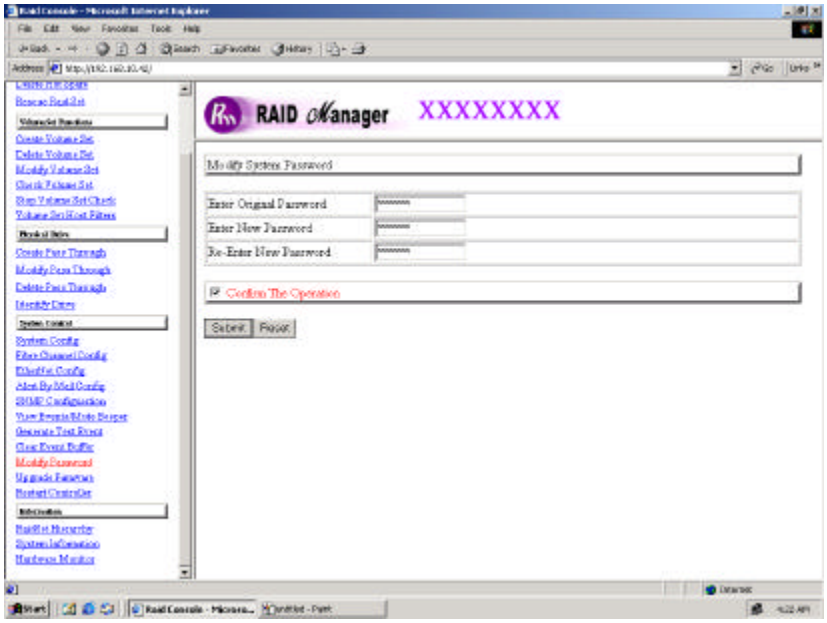
3.9.9 Modify Password

To set or change the SurfRAID TRITON 8FA password, move the mouse cursor to **RAID System Function** screen, and click on the **Change Password** link. The Modify System Password screen appears.

The password option allows the user to set or clear the SurfRAID TRITON 8FA's password protection feature. Once the password has been set, the user can only monitor and configure the SurfRAID TRITON 8FA by providing the correct password.

The password is used to protect the SurfRAID TRITON 8FA from unauthorized entry. The controller will check the password only when entering the Main menu from the initial screen. The SurfRAID TRITON 8FA will automatically go back to the initial screen when it does not receive any command in ten seconds.

To disable the password, press **Enter** key only in both the **Enter New Password** and **Re-Enter New Password** column. Once the user confirms the operation and clicks the **Submit** button the existing password will be cleared. No password checking will occur when entering the main menu from the starting screen.



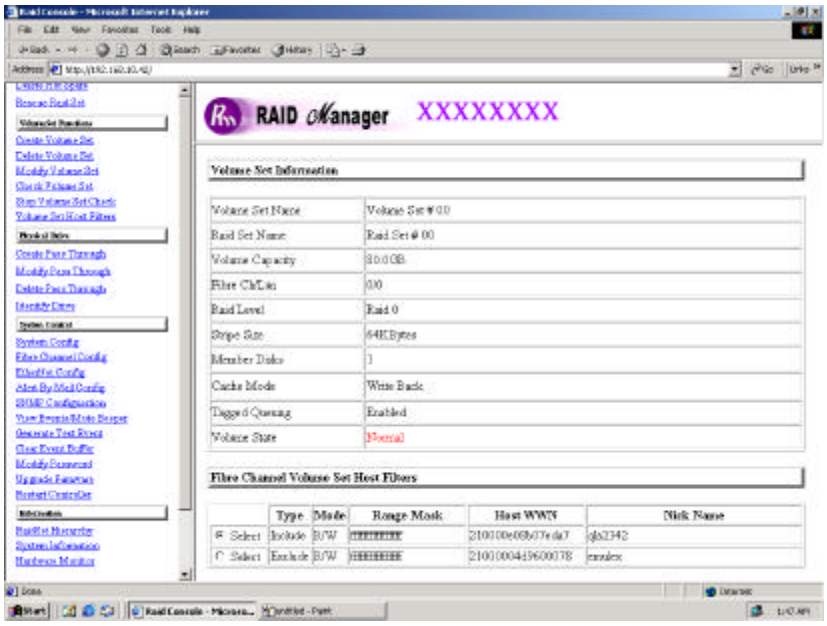
3.9.10 Upgrade Firmware

Please reference the section 4.2 for more information.

3.10 Information Menu

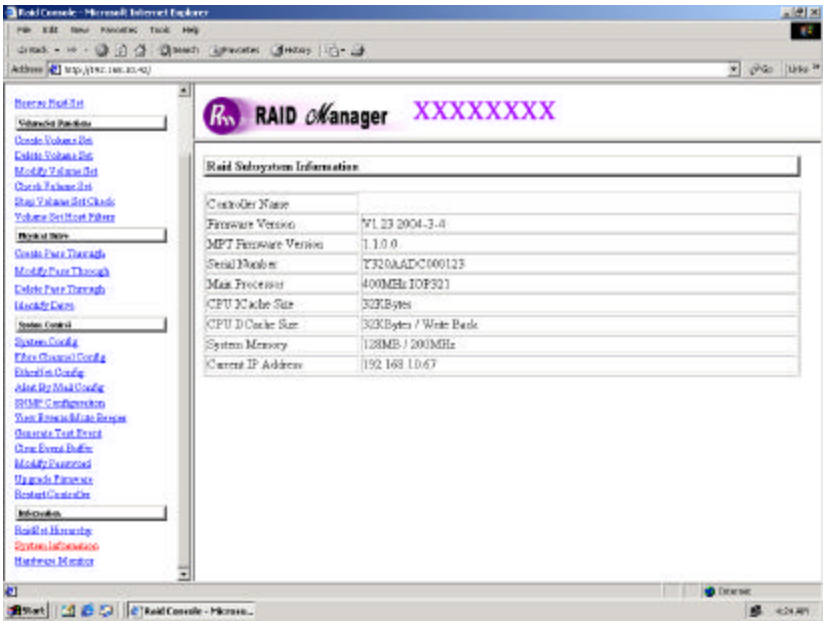
3.10.1 RAID Set Hierarchy

Use this feature to view the internal SurfRAID TRITON 8FA current RAID Set, current Volume Set and physical disk configuration. Click the Volume Set number you which to View in the select column. Then you can view the Volume Set Information and Fibre Channel Volume Set Host Filters.



3.10.2 System Information

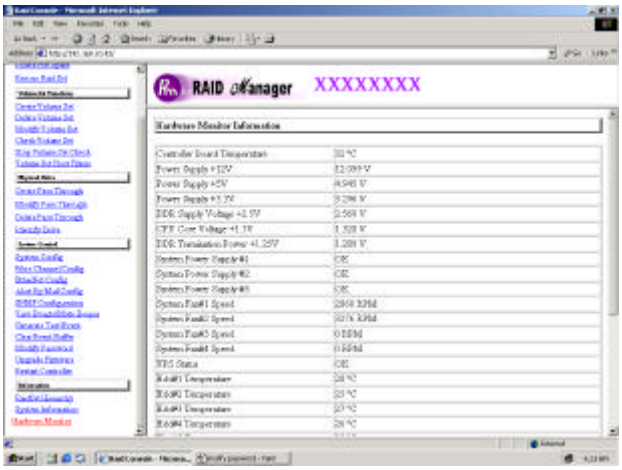
To view the SurfRAID TRITON 8FA controller's information, move the mouse cursor to the main menu and click on the **System Information** link. The SurfRAID TRITON 8FA Information screen appears.



Use this feature to view the SurfRAID TRITON 8FA controller's information. The controller name, firmware version, serial number, main processor, CPU data/ Instruction cache size and system memory size/speed appear in this screen.

3.10.3 Hardware Monitor

To view the SurfRAID TRITON 8FA controller's hardware monitor information, move the mouse cursor to the main menu and click the **Hardware Monitor** link. The Hardware Information screen appears.



The Hardware Monitor Information provides the temperature, fan speed (chassis fan) and voltage of the SurfRAID TRITON 8FA. All items are also unchangeable. The warning messages will indicate through the LCD, LED and alarm buzzer.

Item	Warning Condition
Controller Board Temperature	**> 60 Celsius**
HDD Temperature	**> 55 Celsius**
Controller Fan Speed	**< 2600 RPM**
Power Supply +12V	**< 10.8V or > 13.2V**
Power Supply +5V	**< 4.5V or > 5.5V**
Power Supply +3.3V	**< 2.97V or > 3.63V**
DDR Supply Voltage +2.5V	**< 2.25V or > 2.75V**
CPU Core Voltage +1.3V	**< 1.17V or > 1.43V**
DDR Termination Power +1.25V	**< 1.125V or > 1.375V**

3.11 Creating a New RAID or Reconfiguring an Existing RAID

You can configure RAID Sets and Volume Sets using **Quick Create** or **RAID Set Functions/Volume Set Functions** configuration method. Each configuration method requires a different level of user input. The general flow of operations for RAID Set and Volume Set configuration is:

Step	Action
1	Designate hot spares/pass-through (optional).
2	Choose a configuration method.
3	Create RAID Set using the available physical drives.
4	Define Volume Set using the space in the RAID Set.
5	Initialize the Volume Set and use Volume Set in the HOST OS.

Chapter 4

Array Maintenance

This chapter describes more information about your SurfRAID TRITON 8FA. The following items are described in detail.

- ***Updating Firmware***
- ***Hot Swap Components***

4.2 Upgrading the Firmware

Upgrading Flash Firmware Programming Utility

Since the SurfRAID TRITON 8SA controller features flash firmware, it is not necessary to change the hardware flash chip in order to upgrade the RAID firmware. The user can simply re-program the old firmware through the RS-232 port. New releases of the firmware are available in the form of a DOS file. Firmware can be downloaded from Partner's web site at www.PartnersData.com.

XXXXVVV.BIN Firmware Binary (where "XXXX" refers to the model name and "VVV" refers to the firmware version)

README.TXT It contains the history information of the firmware change. Read this file first before upgrading the firmware.

These files must be extracted from the compressed file and copied to one directory in drive A or C.

Establishing the Connection for the RS-232

The firmware can be downloaded to the RAID subsystem controller by using an ANSI/VT-100 compatible terminal emulation program or Remote web browser management. You must complete the appropriate installation procedure before proceeding with this firmware upgrade. Whichever terminal emulation program is used must support the ZMODEM file transfer protocol.

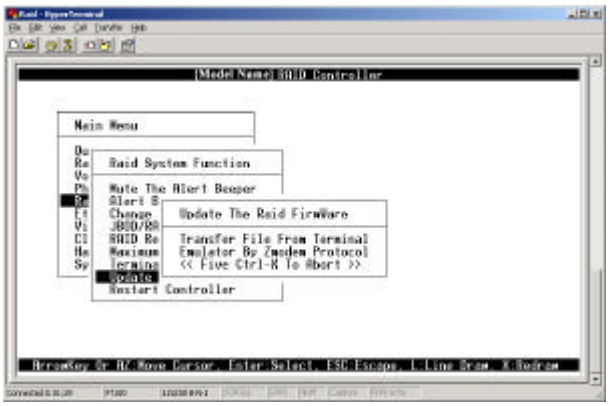
Configuration of the internal RAID subsystem web browser-based remote RAID management. Web browser-based RAID management can be used to update the firmware. You must complete the appropriate installation procedure before proceeding with this firmware upgrade.

Upgrading Firmware Through ANSI/VT-100 Terminal Emulation

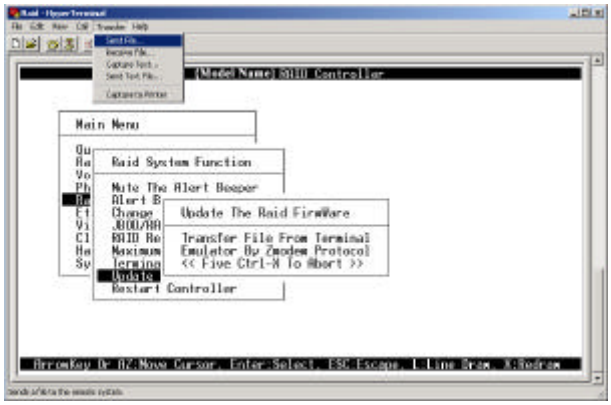
Get the new version firmware for your RAID subsystem controller. For Example, download from Partners web site onto the c:

1. From the Main Menu, scroll down to “RAID System Function”

2. Choose the “Update Firmware”, The Update The RAID Firmware dialog box appears.



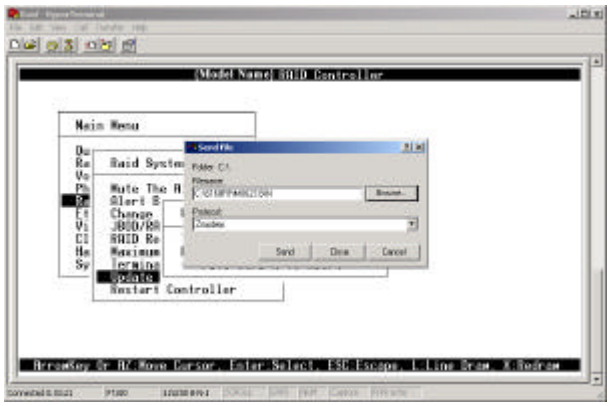
3. Go to the tool bar and select Transfer. Open Send File.



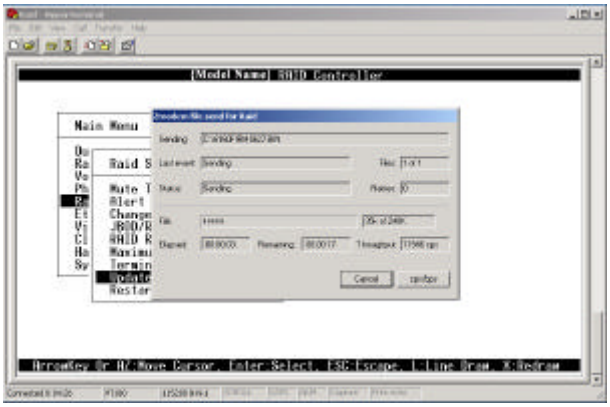
4. Select “ZMODEM modem” under Protocol. ZMODEM as the file transfer protocol of your terminal emulation software.

5. Click Browse. Look in the location where the Firmware upgrade software is located. Select the File name:

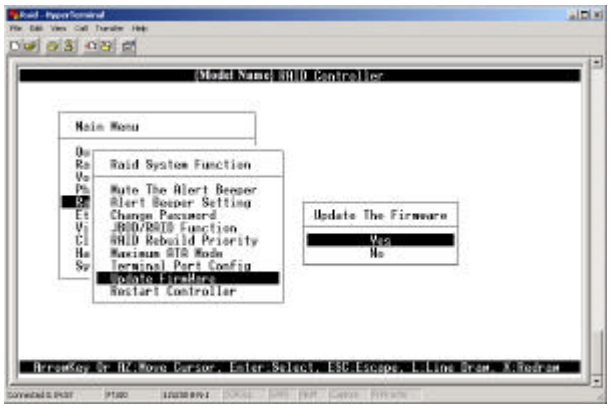
“6160FIRM.BIN” and click open.



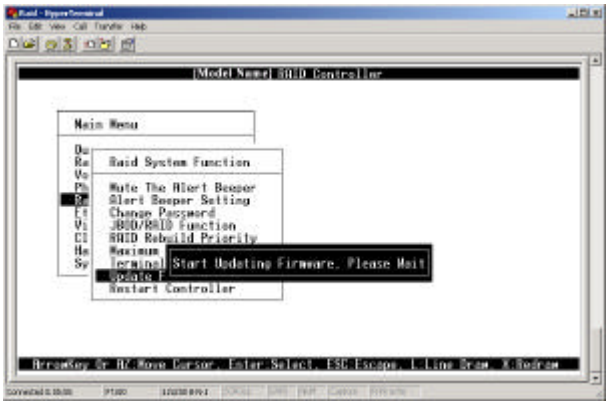
6. Click Send. Send the Firmware Binary to the controller



7. When the Firmware completes downloading, the confirmation screen appears. Press **Yes** to start program the flash ROM.

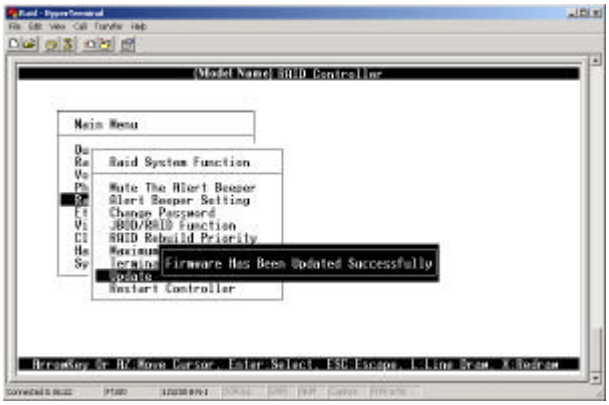


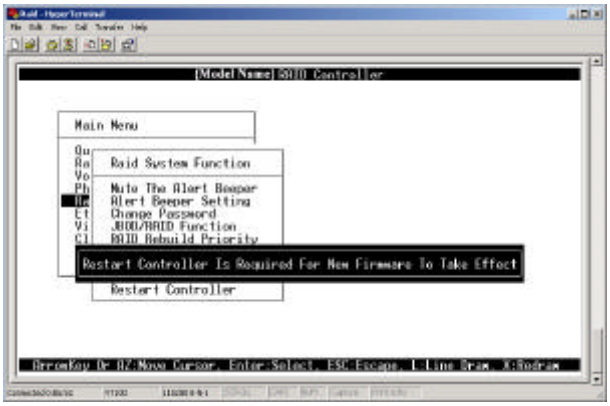
8. When the Flash programming starts, a bar indicator will show " Start Updating Firmware. Please Wait:".



9. The Firmware upgrade will take approximately thirty seconds to complete.

10. After the Firmware upgrade is complete, a bar indicator will show " Firmware Has Been Updated Successfully".




[Model Name] SATA Controller
Main Menu
Raid System Function
Mute The Alert Beeper
Alert Beeper Setting
Change Password
JBOD/RAID Function
RAID Rebuild Priority
Restart Controller Is Required For New Firmware To Take Effect
Restart Controller
ArrowKey Or PU/PD:Move Cursor, Enter:Select, ESC:Escape, L:Line Draw, X:Redraw

NOTE:

The user has to reconfigure all of the settings after the firmware upgrade is complete, because all of the settings will default to the original default values.

Upgrading Firmware Through Web Browser Management

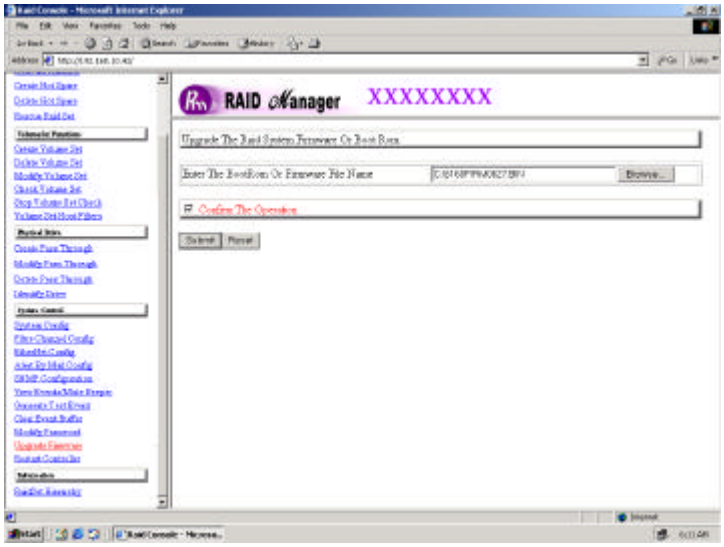
Get the new version firmware for your SurfRAID TRITON 8FA controller.

1. To upgrade the SurfRAID TRITON 8FA firmware, move the cursor to **Upgrade Firmware** link. The **Upgrade The RAID system Firmware** screen appears.

2. Click Browse. Look in the location where the Firmware upgrade software is located. Select the File name:

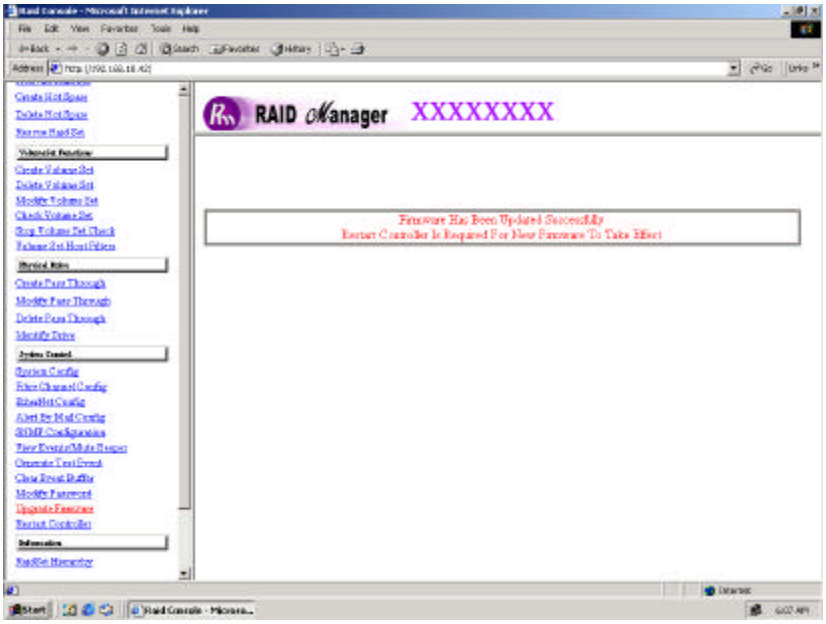
“6160FIRM.BIN” and click open.

3.Click the **Confirm The Operation** and press the **Submit** button.



4. The Web Browser begins to download the firmware binary to the controller and start to update the flash ROM.

5. After the firmware upgrade is complete, a bar indicator will show “ Firmware Has Been Updated Successfully”



4.3 Hot Swap Components

The disk array supports hot-swappable disk trays, power supply modules and cooling fan unit. The following sections describe how to remove and install the “Hot-Swap” parts without interrupting the data access while the disk array is on.

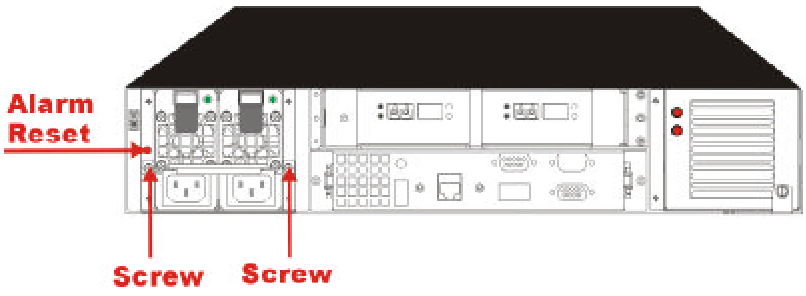
4.3.1 Replacing a disk

To replace a disk, perform the following steps (Refer to 2.6 Installing hard disks)

1. Open the tray lever by sliding the latch and wait for the drive to spin down. The disk LED on the front panel will turn from green to red indicate the disk is powered down.
2. Lift the lever to disengage the disk tray from the slot.
3. Gently pull the disk tray out of the slot.
4. Replace the HDD.
5. Slide the tray into a slot until it clicks into place. The HDD status LED will turn green on front panel.
6. Press the lever in until you hear the latch click into place.

4.3.2 Replacing a Power Supply

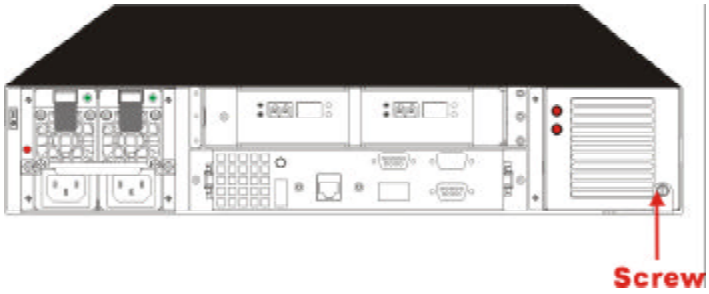
1. Remove the screws located at the corners of the power supply. Place the screws in a safe place as you will need them later when you install a new power supply.



2. Use the handle to pull out the defective power supply.
3. Replace it with a 300W power supply.
4. Slide the new power supply in until it clicks into place.
5. Replace the screws you removed in step 1.
6. When you replace a new power supply unit, you should then push the power supply reset switch to stop the buzzer alarm. The new power supply unit will link with the other unit immediately and will start working after you press the power supply reset switch, and the buzzer warning noise will stop.

4.3.3 Replacing a Fan

1. Unscrew the fan holder.



2. Disconnect the fan cable that connects between the backplane and the fan.
3. The fans are attached to the fan holder. Remove the screws on the corners of the defective fan. Place the screws on a safe place as you will need them later when you install a new fan.

Note:
We recommend that you remove the fan holder from the SurfRAID TRITON 8FA. This allows easy installation and unlimited workspace when replacing the fan.

4. Install a new fan using the screws you removed in step 3.
5. Replace the fan holder.
6. Reconnect the fan cable connections.

Appendix A

Technical Specification

RAID processor	Intel 80321 RISC 64-bit
RAID level	0, 1, 3, 5, 6, 0+1 and JBOD
Cache memory	Up to 1024MB DDR SDRAM ECC unbuffered
No. of channels (host+disk)	2+8
Host bus interface	FC-AL (2Gb/s * 2)
Data transfer	Up to 200MB / sec
Back Plane Board	S-ATA 150
Hot swap disk bays	8
Hot swap power supply	300W * 2 w/PFC
Cooling fan	2
On-line expansion	Yes
Multiple RAID selection	Yes
Failed disk auto rebuild	Yes
Array Roaming	Yes
Bad block auto-remapping	Yes
Online RAID level migration	Yes
Audible alarm	Yes
Host Independent	Yes
Failed drive indicators	Yes